Legislative Oversight Committee
South Carolina House of Representatives
Post Office Box 11867
Columbia, South Carolina 29211
Telephone: (803) 212-6810 • Fax: (803) 212-6811

2016 Annual Restructuring Report Guidelines

PLEASE NOTE:

The information included in the agency's report will appear online for all legislators and the public to view.

Agency Name:	**Department of Public Safety**
Date Report Submitted:	**January 11, 2016**
Agency Head	
First Name	Leroy
Last Name:	Smith
Email Address:	LeroySmith@scdps.gov
Phone Number:	803-896-7979

General Instructions

SUBMISSIONS	
What to submit?	Please submit this document in electronically only in both the original format (Excel) as well as in a PDF document. Save the document as “2016 - Agency ARR (*insert date agency submits report*).”
When to submit?	The deadline for submission is by the first day of session, January 12, 2016.
Where to submit?	Email all electronic copies to HCommLegOv@schouse.gov.

NOTE: If the agency enters its Name and the Date of Submission in the "Cover Page" tab, it should automatically populate at the top of each tab in this report.

WHERE INFORMATION WILL APPEAR	
Where will submissions appear?	The information included in the agency's report will appear online for all legislators and the public to view. On the South Carolina Statehouse Website it will appear on the Publications page as well as on the individual agency page, which can be accessed from the House Legislative Oversight Page.

QUESTIONS	
Who to contact?	House Legislative Oversight at 803-212-6810.

OTHER INFORMATION	
House Legislative Oversight	
Mailing	Post Office Box 11867
Phone	803-212-6810
Fax	803-212-6811
Email	HCommLegOv@schouse.gov
Web	The agency may visit the South Carolina General Assembly Home Page (http://www.scstatehouse.gov) and click on "Citizens’ Interest" then click on "House Legislative Oversight Committee Postings and Reports."

Legal Standards

This is the first chart in the report because the legal standards which apply to the agency should serve as the basis for the agency's mission, vision and strategic plan.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016

Instructions : List all state and federal statutes, regulations and provisos that apply to the agency ("Laws") and a summary of the statutory requirement and/or authority granted in the particular Law listed. If the agency grouped Laws together last year, they can continue to do so this year. However, please be aware that when the agency goes under study, the House Legislative Oversight Committee will ask it to list each Law individually. The Committee makes this request so the agency can then analyze each of the Laws to determine which current Laws may need to be modified or eliminated, as well as any new Laws possibly needed, to allow the agency to be more effective and efficient or to ensure the Law matches current practices and systems. Included below is an example, with a partial list of Laws which apply to the Department of Juvenile Justice. Please delete the example information before submitting this chart in final form. NOTE: Responses are not limited to the number of rows below that have borders around them, please list all that are applicable.

Item #	Statute, Regulation, or Proviso Number	State or Federal	Summary of Statutory Requirement and/or Authority Granted	Is the law a Statute, Proviso or Regulation?
1	Section 23-6-20	State	Establishes DPS as an agency, describes the divisions within the agency, and the functions, powers and duties of these divisions.	Statute
2	Section 23-6-30	State	The department shall have the following duties and powers: carry out highway and other related safety programs; engage in driver training and safety activities; enforce the traffic, motor vehicle, commercial vehicle, and related laws; enforce size, weight, and safety enforcement statutes relating to commercial motor vehicles; operate a comprehensive law enforcement personnel training program; receive and disburse funds and frants, including any donations, contributions, funds, grants, or gifts from private individuals, foundations, agencies, corporations, or the state or federal governments, for the purpose of carrying out the programs and objectives of the chapter	Statute

Legal Standards

3	Section 23-6-40	State	Established the appointment of the Director, sets the Director's duties to set policy, and empowers the Director to employ persons necessary to perform all responsibilities of the SCDPS.	Statute
4	Section 23-6-50	State	The agency will have an annual audit, be allowed to carry forward funds into the next fiscal year, and retain certain revenues to be used in the same manner.	Statute
5	Section 23-6-60	State	The purpose of the Illegal Immigration Enforcement Unit is to enforce immigration laws as authorized pursuant to federal laws and the laws of this State. The department shall develop an illegal immigration enforcement training program which the department shall offer to all local law enforcement agencies to assist any local law enforcement agency wishing to utilize the training program in the proper implementation, management, and enforcement of applicable immigration laws.	Statute
6	Section 23-6-90	State	Established the Bureau of Protective Services division to provide security at Governors Mansion Compound, Capitol Complex, Capitol Building, and other governmental facilities.	Statute
7	Section 23-6-100	State	Establishes the Highway Patrol and State Transport Police as divisions of DPS.	Statute
8	Section 23-6-110	State	Directs agency to continue to use existing uniforms until determined by the Director to be replaced.	Statute
9	Section 23-6-120	State	Directs agency to provide a surety bond for each officer.	Statute
10	Section 23-6-140	State	The patrol of the highways of the State and the enforcement of the laws of the State relative to highway traffic, traffic safety, and motor vehicles shall be the primary responsibility of the troopers and officers of the South Carolina Highway Patrol.	Statute
11	Section 23-6-145	State	An officer must have reasonable belief of violation of law to perform a traffic stop.	Statute
12	Section 23-6-150	State	A person apprehended by an officer upon a charge of violating any law will be served an official summons and may deposit bail with the officer.	Statute
13	Section 23-6-170	State	Promotion policy adoption.	Statute
14	Section 23-6-180	State	Permanent records of all Highway Patrolmen killed in the line of duty or die while actively employed will be permanent records.	Statute

Legal Standards

15	Section 23-6-185	State	Requires State Transport Police to be funded from motor carrier registration fees.	Statute
16	Section 23-6-187	State	Allows the department to charge a witness fee for troopers trained in Advanced Accident Investigation called to testify in civil matters.	Statute
17	Section 23-6-190	State	Establishes and directs expenses for DPS Building Fund.	Statute
18	Section 23-6-191	State	The department may pay the cost of physical examinations for department personnel who are required to receive physical examinations prior to or after receiving a law enforcement commission.	Statute
19	Section 23-6-193	State	The department may collect, expend, retain, and carry forward all funds received from other state or federal agencies as reimbursement for expenditures incurred when personnel and equipment are mobilized and expenses incurred due to an emergency.	Statute
20	Section 23-6-195	State	The department may provide meals to employees of the department who are not permitted to leave assigned duty stations and are required to work during deployment, emergency simulation exercises, and when the Governor declares a state of emergency.	Statute
21	Section 23-6-210-240	State	Establishes the authority to commission retired DPS law enforcement officers as constables. Rules for constables in regards to pay, weapons, identification cards, uniforms, and/or benefits.	Statute
22	Section 23-6-500-530	State	Creates the SC Public Safety Coordinating Council, sets composition and vacancy rules, outlines duties and authorizes members to receive per diem, mileage, and subsistence provided for by law.	Statute
23	Section 23-25-20	State	Establishes the SC Law Enforcement Officers Hall of Fame to memorialize law enforcement officers killed in the line of duty.	Statute
24	Section 23-1-240	State	Directs state and local law enforcement agencies to implement the use of body-worn cameras.	Statute
25	101.32 Cyber Security	State	2014-2015 Proviso requiring all state agencies to adopt and implement cyber security policies, guidelines and standards developed by the Division of State Technology. The proviso also provides direction for the reporting of any security breaches.	Proviso

Legal Standards

26	Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy)	Federal	The Federal Information Security Management Act of 2002 provides further legal basis for the (CJIS Security Policy) management, operational, and technical security requirements mandated to protect CJI and by extension the hardware, software and infrastructure required to enable the services provided to and by the criminal justice community.	Federal
27	S.C. Code Reg. 73-25	State	All agencies must provide security for any information that is subject to these regulations. These security principles and standards apply to both manual and automated information systems. The standards for both types of systems include access restraints, personnel security and control, disaster protection, training, and other technical security controls SLED CJIS deems necessary.	Regulation
28	58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)	State	State agencies shall be responsible for functions which include, but are not limited to: designation of an Emergency Operations Center (EOC) representative and at least one alternate who shall be responsible to the agency director for the direction and control of agency response activities during an emergency; coordination of annex area response operations, through the designated EOC representative, in accordance with plans and procedures developed pursuant to the requirements or as directed by proper authority; designation of an agency Emergency Preparedness Coordinator, who shall be responsible to the agency director for agency coordination of annex area implementation of planning and administrative requirement.	Regulation

Mission, Vision and Goals

This is the second chart because the agency's mission and vision should have a basis in the legal standards, which the agency provided in the previous chart. After the agency knows the laws it must satisfy, along with its mission and vision, it can then set goals to satisfy those laws and achieve that vision (and the strategy and objectives to accomplish each goal - see next chart). To ensure accountability, one person below the head of the agency should be responsible for each goal. The same person is not required to be responsible for all of the goals.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions : Provide the agency's mission, vision and laws (i.e. state and/or federal statutes) which serve as the basis for the agency's mission and vision.

Mission	The mission of the South Carolina Department of Public Safety is to protect and serve the public with the highest standard of conduct and professionalism; to save lives through educating its citizens on highway safety and diligent enforcement of laws governing traffic, motor vehicles, and commercial carriers; and to ensure a safe, secure environment for the citizens of the state of South Carolina and its visitors.
Legal Basis for agency's mission	Section 23-6-20
Vision	DPS will be recognized as an exemplary law enforcement agency dedicated to providing equitable public service supported by progressive leadership, advanced technology, and a philosophy of continuous improvement.
Legal Basis for agency's vision	Section 23-6-20

Instructions :
1) Under the "Legal Responsibilities Satisfied" column, enter the legal responsibilities (i.e. state and/or federal statutes and provisos) the goal is satisfying. All of the laws mentioned in the previous chart (i.e. Legal Standards Chart) should be included next to one of the agency's goals. When listing the Legal Responsibilities Satisfied, the agency can group the standards together when applicable (i.e. SC Code 63-19-320 thru 63-19-450). Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute.
2) Under the "Goals and Description" column, enter the number and description of the goal which will help the agency achieve its vision (i.e. Goal 1 - Increase the number of job opportunities available to juveniles to 20 per juvenile within the next 2 years). The agency should have 3-4 high level goals.
3) Under the "Describe how the Goal is SMART" column, enter the information which shows the goal is Specific, Measurable, Attainable, Relevant and Time-bound.
4) Under the "Public Benefit/Intended Outcome" column, enter the intended outcome of accomplishing the goal.
5) Under the "Responsible Person" columns, provide information about the individual who has primary responsibility/accountability for each goal. The Responsible Person has different teams of employees beneath him/her to help accomplish the goal. The Responsible Person is the person who, in conjunction with his/her team(s) and approval from higher level superiors, determines the strategy and objectives to accomplish the goal. In addition, this is the person who monitors the progress and makes any changes needed to the strategies and objectives to ensure the goal is accomplished. Under the "Position" column, enter the Responsible Person's position/title at the agency.

Legal Responsibilities Satisfied	Goals & Description	Describe how the Goal is S.M.A.R.T.	Public Benefit/Intended Outcome	Responsible Person Name:	Number of months person has been responsible for the goal or objective:	Position:
(i.e. state and federal statutes or provisos the goal is satisfying)	(i.e. Goal 1 - insert description)	Specific Measurable Attainable Relevant Time-bound	(Ex. Output = rumble strips are installed on the sides of a road; Outcome = incidents decrease and public perceives that the road is safer) Just enter the intended outcome			
Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)	Goal 1 - Enhance Public/Officer Safety	Protect the public through enforcement and education and protect SCDPS officers through training and resource commitment. SCDPS will ensure effective outcomes by annually reviewing departmental data (i.e. fatality numbers, officer assaults, etc.) to national data.	Works to ensure the safety of the public through enforcement of laws, public education, and awarding of grants.	Leroy Smith	12	Agency Director

Mission, Vision and Goals

Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191	Goal 2 - Professional Development and Workforce Planning	Recruit and retain a professional workforce and enhance employee and leadership development. SCDPS will ensure effective outcomes by reporting and reviewing quarterly trends in hiring and retention and annually reviewing training requirements and needs.	Department provides human resource services to DPS employees	Tosha Autry	12	Human Resources Director
Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195	Goal 3 - The Appropriate Use of Technology	Heighten information technology security by maintaining compliance with federal, state, and other regulatory requirements annually as mandated. Utilize technology sufficiently to support the SCDPS mission through timely and efficient dissemination of public information.	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	Michael Orecchio	1	Chief Information Officer
Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	Goal 4 - Quality Customer Service Delivery	Ensure continuous improvement of customer service by delivering fair efficient enforcement of traffic laws, providing thorough collision investigation, responding to information needs of the public, offering public education, replying to Freedom of Information requests, and disseminating grant funding among law enforcement partners.	Works to ensure the safety of the public through enforcement of laws, public education, and awarding of grants.	Leroy Smith	12	Agency Director

Strategy, Objectives and Responsibility

This is the next chart because once the agency determines its goals, and those responsible for each goal, it then needs to determine the strategy and objectives to accomplish each goal. To ensure accountability, one person should be responsible for each objective. This can be the same person responsible for the goal, if it is a small agency, or, for larger agencies, a person who reports to the person responsible for the goal. The same person is not required to be responsible for all of the objectives.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions :

1) Under the "Legal Responsibilities Satisfied" column, enter the legal responsibilities (i.e. state and/or federal statutes and provisos) the goal or objective is satisfying. For each goal, the agency can copy and paste the information from the Mission, Vision and Goals Chart. All of the legal standards mentioned for a particular goal should be included next to one of the objectives under that goal. When listing the Legal Responsibilities Satisfied, the agency can group the standards together when applicable (i.e. 63-19-320 thru 63-19-370). Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute.
2) Under the "Strategic Plan Part and Description" column, enter the strategic plan part number and description (i.e. Goal 1 - Increase the number of job opportunities available to juveniles to 20 per juvenile within the next 2 years). For each goal, the agency can copy and paste the information from the Mission, Vision and Goals Chart. If the agency is still utilizing the same strategies and objectives it submitted as part of the Accountability Report, it can copy and paste those into this chart, then fill in the remainder of the columns. However, if the agency has trouble explaining how each objective is SMART, it may need to revise its objectives. In addition, if the agency has revised its strategic plan since submitting its last Accountability Report, please provide information from the most current strategic plan.
3) Under the "Describe how it is SMART" column, enter the information which shows how each goal and objective is Specific, Measurable, Attainable, Relevant and Time-bound.
4) Under the "Public Benefit/Intended Outcome" column, enter the intended outcome of accomplishing each goal and objective.
5) Under the "Responsible Person" columns, provide information about the individual who has primary responsibility/accountability for each goal and objective. The Responsible Person for a goal has different teams of employees beneath him/her to help accomplish the goal. The Responsible Person for an objective has employees and possibly different teams of employees beneath him/her to help accomplish the objective. The Responsible Person for a goal is the person who, in conjunction with his/her team(s) and approval from higher level superiors, determines the strategy and objectives needed to accomplish the goal. The Responsible Person for an objective is the person who, in conjunction with his/her employees and approval from higher level superiors, sets the performance measure targets and heads the game plan for how to accomplish the objective for which he/she is responsible. Under the "Position" column, enter the Responsible Person's position/title at the agency. Under "Office Address" column, enter the address for the office from which the Responsible Person works. Under the "Department/Division" column, enter the department or division at the agency in which the Responsible Person works. Under the "Department/Division Summary" column, enter a brief summary (no more than 1-2 sentences) of what that department or division does in the agency.

Legal Responsibilities Satisfied:	*Strategic Plan Part and Description*	How it is S.M.A.R.T.:	Public Benefit/Intended Outcome:	Responsible Person Name:	Number of months person has been responsible for the goal or objective:	Position:	Office Address:	Department or Division:	Department or Division Summary:
(i.e. state and federal statutes or provisos the goal or objective is satisfying)	(i.e. Goal 1 - Insert description, Strategy 1.1 - Insert Description, Objective 1.1.1 - Insert Description)	Describe how each goal and objective is... **S**pecific; **M**easurable; **A**ttainable; **R**elevant; and **T**ime-bound	(Ex. Output = rumble strips are installed on the sides of a road; Outcome = incidents decrease and public perceives that the road is safer) Just enter the intended outcome						
Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)	Goal 1 - *Enhance Public/Officer Safety*	Protect the public through enforcement and education and protect SCDPS officers through training and resource commitment. SCDPS will ensure effective outcomes by annually reviewing departmental data (i.e. fatality numbers, officer assaults, etc.) to national data.	*DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.*	Leroy Smith	*12 months*	Agency Director	10311 Wilson Boulevard Blythewood, SC 29016	Department of Public Safety	Works to ensure the safety of the public through enforcement of laws, public education, and awarding of grants.
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 1.1 - *Protect the Public through Enforcement and Education*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30; Section 23-6-100; Section 23-6-140;	Objective 1.1.1 - *Annually decrease traffic fatalities toward Target Zero*	Department works to reduce fatalities through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	*Decreasing traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*
Section 23-6-30; Section 23-6-100; Section 23-6-140;	Objective 1.1.2 - *Decrease serious traffic injuries*	Department works to reduce injuries through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	*Decreasing serious traffic injuries allows our state to be safer, reduces medical and insurance costs, and reduces the emotional toll on families.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*
Section 23-6-30; Section 23-6-100; Section 23-6-140;	Objective 1.1.3 - *Decrease the number of traffic collisions*	Department works to reduce collisions through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	*Decreasing traffic collisions lowers insurance costs, reduces injuries, and makes the roadways safer.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*

Strategy, Objectives and Responsibility

Section 23-6-30; Section 23-6-50; Section 23-6-100; Section 23-6-140; Section 23-6-185; Section 23-6-187; Section 23-6-193; Section 23-6-500-530; Section 23-1-240	Objective 1.1.4 - *To improve the administration of justice, enhance public safety, and judiciously allocate resources to the victims of crime service provider community*	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	*Efficiently awarding grants and resources to local agencies allows those agencies to better serve their local communities.*	*Phil Riley*	*12 months*	*Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Highway Safety and Justice Programs*	*Department works to ensure the federal and state grants are directed to local agencies to improve public safety.*
Section 23-6-30; Section 23-6-100; Section 23-6-140;	Objective 1.1.5 - *Annually decrease CMV fatality collisions per 100 million vehicle miles traveled*	Department works to reduce fatalities through enforcement of federal and state motor carrier laws and regulations, and education of CMV operators based on weekly, quarterly and annual assessment of traffic collision trends.	*Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	*Leroy Taylor*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*State Transport Police*	*Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.*
Section 23-6-30; Section 23-6-100; Section 23-6-140;	Objective 1.1.6 - *Annually decrease Motor coach/Passenger fatality collisions per 100 million vehicle miles traveled*	Department works to reduce fatalities through enforcement of federal and state motor carrier laws and regulations, and education of CMV operators based on weekly, quarterly and annual assessment of traffic collision trends.	*Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	*Leroy Taylor*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*State Transport Police*	*Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.*
Section 23-6-30; Section 23-6-100; Section 23-6-140; Section 23-6-285	Objective 1.1.7 - *Annually decrease CMV collisions in top ten high collision corridors*	Department works to reduce collisions through enforcement of federal and state motor carrier laws and regulations, and education of CMV operators based on weekly, quarterly and annual assessment of traffic collision trends.	*Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	*Leroy Taylor*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*State Transport Police*	*Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.*
Section 23-6-500-530; Section 23-1-240;	Objective 1.1.8 - *Increase law enforcement officer safety*	Department works to reduce injuries and deaths among law enforcement officers through training and education at the basic and in-service levels. Training programs are reviewed and updated annually to ensure up-to-date and state-of-the-art methodology.	*DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*
Section 23-6-20; Section 23-6-30; Section 23-6-40	Objective 1.1.9 - *Increase seat belt use and see a reduction in unrestrained traffic fatalities*	Department works to increase seat belt use through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	*Increasing seat belt usage among drivers and passengers has a positive effect on reducing traffic collisions, injuries, and fatalities.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*
Section 23-6-20; Section 23-6-30; Section 23-6-40	Objective 1.1.10 - *Informing the public of important traffic/safety matters through proactive media interviews and messaging*	Department makes extensive use of all current social media outlets to inform the public of highway safety issues. The effect of social media is measured on a quarterly basis.	*DPS utilizes social media and traditional media to better inform and serve the public by making them more aware and safer.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 1.2 - *Protect SCDPS Officers through Training and Resource Commitment*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-500 through 530; Section 23-1-240	Objective 1.2.1 - *Increase law enforcement officer safety*	Department works to reduce injuries and deaths among law enforcement officers through training and education at the basic and in-service levels. Training programs are reviewed and updated annually to ensure up-to-date and state-of-the-art methodology.	*DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*

Strategy, Objectives and Responsibility

Section 23-6-40	Objective 1.2.2 - *Improve the quality of TCO applicants*	Through a comprehensive recruiting, employment, and training program, the department works to maintain tele-communication centers that efficiently serve the public and the agency's employees. Department conducts annual reviews of employment trends and training methods.	*Improving Tele-Communications Operator Applicants allows the agency to hire well trained employees who will provide better service to citizens when calling the agency with emergency situations.*	*Richard Ray*	*12 months*	*Captain*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Tele-Communications Office*	*Department works to maintain tele-communication centers that efficiently serve the public and the agency's employees.*
Section 23-6-60	Objective 1.2.3 - *Assist South Carolina governmental agencies obtain a broader understanding of immigration laws and application*	Department works to ensure public safety by annually researching, developing and	*Educate other state agencies of the proper procedures in enforcing immigration laws.*	*Eddie Johnson*	*12 months*	*Lieutenant*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Illegal Immigration Enforcement Unit*	*Department works to ensure public safety through enforcement and education of Illegal Immigration laws.*
Section 23-6-40	Objective 1.2.4 - *Reduce trooper trainee turnover*	Department works to reduce trooper trainee turnover by recruiting and identifying suitable candidates as determined through a comprehensive selection process and by providing pre-academy training that emphasizes proficiency in critical training areas.	*Reducing trooper trainee turnover saves the state money by allowing the agency an efficient return on investment in training new troopers.*	*E. J. Talbot*	*12 months*	*Captain*	*5400 Broad River Road Columbia, SC 29210*	*Highway Patrol Training Unit*	*Department trains all DPS law enforcement officers.*
58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195	Objective 1.2.5 - *Train BPS officers on current emergency response plans*	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities by conducting a quarterly comprehensive review of security and operational procedures.	*Ensuring the safety of employees and visitors to the statehouse by ensuring all BPS employees are proficient on emergency response plans.*	*Zackary Wise*	*12 months*	*Chief*	*1205 Pendleton Street Columbia, SC 29201*	*Bureau of Protective Services*	*Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.*
Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191	Goal 2 - *Professional Development and Workforce Planning*	Recruit and retain a professional workforce and enhance employee and leadership development. SCDPS will ensure effective outcomes by reporting and reviewing quarterly trends in hiring and retention and annually reviewing training requirements and needs.	*Increase education to managers and supervisors of the department on best practices in leadership and professionalism.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
	Strategy 2.1 - *Attract, Recruit and Retain a Professional Workforce*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-40	Objective 2.1.1 - *Increase the applicant pool of minorities*	Department works to attain a quality workforce that is similar to South Carolina's population by developing and implementing an effective agency-wide Plan for outreach and recruitment that focuses on identifying qualified minority candidates within the higher education system.	*Increasing the applicant pool of minorities allows the agency to hire professional and diverse employees to serve South Carolina.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
Section 23-6-191	Objective 2.1.2 - *Offer free to low cost health screenings to agency employees*	Department works to increase health and wellness by annually providing low to no-cost screening to agency employees.	*Increasing the wellness and health opportunities of DPS employees as well as reducing medical and insurance costs to the state and employees.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
Section 23-6-40	Objective 2.1.3 - *Increase college graduate recruits*	Department actively recruits at state colleges and universities by participating in career fairs throughout the region.	*Increasing the applicant pool with more college graduates allows the agency to hire more professional employees to serve South Carolina and reduce the costs associated with training and turnover.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*

Strategy, Objectives and Responsibility

Section 23-6-40	Objective 2.1.4 - *Increase law enforcement/civilian applicant pool*	Department works to increase the applicant pool through use of diverse media, recruiting at institutions of higher learning, and educating applicants on the benefits of working for the state's largest law enforcement agency.	*Increasing the applicant pool allows the agency to hire professional employees to serve South Carolina and reduce the costs associated with training and turnover.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
Section 23-6-170	Objective 2.1.5 - *Retain current Law Enforcement personnel*	Department works to maintain a successful and productive relationship with applicants and employees. All divisions are required to develop and implement a retention plan.	*Retaining incumbent personnel allows the agency to better serve South Carolina and reduce the costs associated with training and turnover.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
	Strategy 2.2 - *Enhance Employee Development*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30; Section 23-6-60	Objective 2.2.1 - *Identify/host training opportunities in Human Trafficking, Fraudulent Document Recognition and Identity Fraud*	Department responds to local, state, and federal law enforcement agencies' needs associated with immigration or foreign national issues.	*Immigration Enforcement Unit assist local agencies by teaching related classes. This allows these agencies to become more efficient in the process and allows the state to save money by combining resources.*	*Eddie Johnson*	*12 months*	*Lieutenant*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Illegal Immigration Enforcement Unit*	*Department works to ensure public safety through enforcement and education of Illegal Immigration laws.*
Section 23-6-30; Section 23-6-60	Objective 2.2.2 - *Develop training programs by utilizing PowerDMS and partnering with other agencies*	Department utilizes PowerDMS for the delivery of annual in-service training and partners with SCCJA in the delivery of both basic and in-service training.	*Utilizing training programs by PowerDMS saves the state money by allowing online training and increasing productivity.*	*E. J. Talbot*	*12 months*	*Captain*	*5400 Broad River Road Columbia, SC 29210*	*Highway Patrol Training Unit*	*Department trains all DPS law enforcement officers.*
Section 23-6-30; Section 23-6-100; Section 23-6-187	Objective 2.2.3 - *Provide semi-annual collision reconstruction training; host collision reconstruction accreditation examinations*	Department delivers advanced collision investigation training to law enforcement officers and evaluates officers according to accreditation standards. Department hosts and proctors accredited reconstruction examinations.	*Enhancing the Multi-Disciplinary Accident Investigation Team product ensures that the public is serviced through and accurate investigations of complex collisions.*	*Michael Dangerfield*	*12 months*	*Captain*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Multi-Disciplinary Accident Investigation Team*	*Department investigates complex collisions using advanced equipment and methods.*
Section 23-6-30	Objective 2.2.4 - *Conduct training for troopers on victim services and victims' rights*	Department, in coordination with the Victim's Advocate from the Solicitor's office, provides all law enforcement personnel with appropriate training concerning the Victim's Bill of Rights and appropriate requirements.	*Ensures that crime victims are properly serviced and receive all victim services required by law.*	*E. J. Talbot*	*12 months*	*Captain*	*5400 Broad River Road Columbia, SC 29210*	*Highway Patrol Training Unit*	*Department trains all DPS law enforcement officers.*
Section 23-6-30	*Objective 2.2.5 - Conduct training for civilian employees*	Department works to offer free to low cost training opportunities to employees for career development and self improvement. Managers and supervisors seek out training opportunities for their employees year round, The Department partners with the State Division of Human Resources and other agencies for training opportunities.	*Training improves DPS employees to provide better public service and make their interactions more efficient.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
Section 23-6-30	Objective 2.2.6 - *Conduct training on police tactics and protocols*	Department works to ensure the delivery of professional law enforcement services through training and education at the basic and in-service levels. Training programs are reviewed and updated annually to ensure up-to-date and state-of-the-art methodology.	*Training improves DPS officer interactions with the public increasing safety for the officer and the public.*	*E. J. Talbot*	*12 months*	*Captain*	*5400 Broad River Road Columbia, SC 29210*	*Highway Patrol Training Unit*	*Department trains all DPS law enforcement officers.*

Strategy, Objectives and Responsibility

The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 2.3 - *Enhance Leadership Development*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30	Objective 2.3.1 - *Increase the number of managers/supervisors trained in leadership and professionalism practices*	*Department provides professional training opportunities for supervisors and management through SCDPS and State OHR.*	*Increasing training for managers creates a better work environment where DPS employees are more productive and efficient.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
Section 23-6-30	Objective 2.3.2 - *Provide training to managers and supervisors on employment law matters affecting the agency*	*Department provides annual training opportunities regarding the proper application of state and federal employment laws for supervisors and management through SCDPS and State OHR.*	*Increasing training for managers on employment matters creates a better work environment where DPS employees are more productive and efficient. It also allows DPS to operate within established state and federal guidelines.*	*Tosha Autry*	*12 months*	*Human Resources Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Human Resources*	*Department provides human resources services to DPS employees.*
101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	Goal 3 - *The Appropriate Use of Technology*	Heighten information technology security by maintaining compliance with federal, state, and other regulatory requirements annually as mandated. Utilize technology sufficiently to support the SCDPS mission through timely and efficient dissemination of public information.	*Enhances the delivery of customer service by complementing current process through better use of information technology.*	*Michael Orecchio*	*1 month*	*Chief Information Officer*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Information Technoloby*	*Department will develop and implement policies, guidelines, and procedures regarding information technology.*
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 3.1 - *Heighten Information Technology Security*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	Objective 3.1.1 - *Achieve and maintain documented/assessed compliance with known information security requirements*	The ISO continually conducts asessments of the agency's information security posture to identify and implement security policies, standards, guidelines, processes, and procedures.	*Ensure that all information used by DPS employees is protected and the public's data is not compromised.*	*Ari Teal*	*6 months*	*Information Security Officer*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Audits and Accreditation*	*Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.*
101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	Objective 3.1.2 - *Compliance with federal, state, and other requirements for information security*	The ISO implements the necessary security policies, standards, guidelines, processes, procedures, and training to ensure compliance with applicable federal, state, and other information security requirements.	*Ensure that all information used by DPS employees is protected and the public's data is not compromised.*	*Ari Teal*	*6 months*	*Information Security Officer*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Audits and Accreditation*	*Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.*
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30	Objective 3.2.1 - *Increase traffic to DPS social media sites to communicate safety messages to the media/public*	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	*DPS utilizes social media to better inform and serve the public.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-30	Objective 3.2.2 - *An increase in the use of DPS' social media (traffic and safety information)*	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	*DPS utilizes social media to better inform and serve the public.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*

Section 23-6-30	Objective 3.2.3 - *Increase visits to the DPS web page by the media/public to gain important traffic/safety information*	Department works to make more aggresssive use of its website to inform the public of highway safety issues by making consistent improvements to the site and by conituously monitoring public use of the site.	*DPS utilizes website to better inform and serve the public.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-30	Objective 3.2.4 - *Delivery of efficient technology solutions and services*	Department works to ensure the effective use of information technology solutions to improve the delivery of services to its employees and to the public by consistently assessing its current processes and examining new and innovative solutions.	*DPS utilizes technology to make processes as efficient as possible for employees and the public.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*
Section 23-6-30	Objective 3.2.5 - *Maximize the availability of core computing systems through lifecycle management*	Department continuously evaluates its various operating systems to ensure maximum efficiency and to assess the currency of the respective systems.	*DPS ensures that our technology systems are updated and operating cost efficiently.*	*Michael Oliver*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*South Carolina Highway Patrol*	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*
58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195	Objective 3.2.6 - *Improve law enforcement efficiency in emergency evacuations/traffic management during hurricanes*	Department conducts annual reviews and updates of its emergency operations plans and conducts annual planning and exercises with local, state, and federal partners to ensure necessary levels of preparedness.	*DPS works to ensure efficiency in emergency evacuations. Evacuations are conducted in the most efficient and safest manner. This minimizes the burden on the public and ensures their safety.*	*Robert Woods*	*12 months*	*Captain*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Emergency Traffic Management Unit*	*Department works to create and manage processes for emergency evacuations and other traffic management situations.*
Section 23-6-30; Section 23-6-140	Objective 3.2.7 - *Support collision analysis and trends*	Department assesses weekly, quarterly and annual traffic collision trends through the examination of crash data.	*DPS utilizes crash data to maximize the availability of resources and to reduce collisions and their financial and emotional impact.*	*Phil Riley*	*12 months*	*Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Office of Highway Safety and Justice Programs*	*Department works to ensure the federal and state grants are directed to local agencies to improve public safety.*
Section 23-1-240; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal	Goal 4 - *Quality Customer Service Delivery*	Ensure continuous improvement of customer service by delivering fair efficient enforcement of traffic laws, providing thorough collision investigation, responding to information needs of the public, offering public education, replying to Freedom of Information requests, and disseminating grant funding among law enforcement partners.	*DPS seeks to provide more responsive services for the purpose of enhancing public trust and confidence.*	*Leroy Smith*	*12 months*	*Agency Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Department of Public Safety*	*Works to ensure the safety of the public through enforcement of laws, public education, and awarding of grants.*
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 4.1 - *Ensure Continuous Improvement of Customer Service/Respond to Information Needs of the Public*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-60	Objective 4.1.1 - *Decrease the number of criminal related offenses involving illegal foreign nationals*	Department works to deter criminal enterprises involving foreign nationals by identifying these offenses, initiating investigations, and prosecuting involved foreign nationals. In addition, the department researches, develops and delivers foreign national training programs to state and local law enforcement agencies.	*Agency works to target crimes committed by illegal foreign nationals to make the state safer.*	*Eddie Johnson*	*12 months*	*Lieutenant*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Illegal Immigration Enforcement Unit*	*Department works to ensure public safety through enforcement and education of Illegal Immigration laws.*

Strategy, Objectives and Responsibility

Section 23-6-20; Section 23-6-30	Objective 4.1.2 - *Enhance working relationships associated with victim services*	Department conducts training for law enforcement personnel on victims' services and victims' rights and coordinates with the Solicitor's office and other law enforcement victims' advocates for the delivery of victim services.	*Ensures that crime victims are properly serviced and receive all victim services required by law.*	*Jones Gamble*	*12 months*	*Major*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Victim Services Unit*	*Department works to ensure that victims receive efficient and proper services.*
Section 23-6-30	Objective 4.1.3 - *An increase in the use of DPS's social media (traffic and safety information)*	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	*Ensure that the information DPS utilizes in social media to better inform and serve the public is accurate and relevant.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-30	Objective 4.1.4 - *Increase visits to the DPS web page by the media/public to gain important traffic/safety information*	Department works to make more aggresssive use of its website to inform the public of highway safety issues by making consistent improvements to the site and by conituously monitoring public use of the site.	*DPS utilizes website to better inform and serve the public.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-40	Objective 4.1.5 - *Enhance MAIT's product quality and delivery*	Department works to provide a higher level of collision reconstruction services by maintaining national accreditation standards (ACTAR), offering semi-annual advanced collision investigation training to law enforcement officers, and evaluating officers according to accreditation standards. Department hosts and proctors accredited reconstruction examinations.	*Enhancing the Multi-Disciplinary Accident Investigation Team product ensures that the public is serviced through accurate investigations of complex collisions.*	*Michael Dangerfield*	*12 months*	*Captain*	*10311 Wilson Boulevard Blythewood, SC 29016*	*Multi-Disciplinary Accident Investigation Team*	*Department investigates complex Collisions using advanced equipment and methods.*
	Strategy 4.2 - *Responsive to Information Needs of the Public*	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-20	Objective 4.2.1 - *Respond to all Freedom of Information Act requests in a timely and accurate manner*	Department responds to all FOIA requests in a judicious manner to ensure compliance with all applicable state and federal laws regarding the release of requested information.	*Ensures trust, accountability, and transparency within the agency for the purpose of enhancing public trust and confidence..*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-30; Section 23-6-100; Section 23-6-140;	Objective 4.2.2 - *Respond to 100% of all "Request for Data Reviews"*	Department works to ensure a high level of compliance regarding Data Q inquiries for size-and-weight citations and federal and state non-compliance findings of motor vehicle carriers.	*Enhances highway safety by ensuring unsafe commercial motor vehicles are removed from service, which reduces commercial motor vehicle collisions and fatalities.*	*Leroy Taylor*	*12 months*	*Colonel*	*10311 Wilson Boulevard Blythewood, SC 29016*	*State Transport Police*	*Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.*
Section 23-6-30	Objective 4.2.3 - Utilize social media (Facebook and Twitter) to transmit valuable traffic and safety information to the public	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	*DPS utilizes social media to disseminate information regarding highway safety and traffic issues, thus improving highway safety.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-30	Objective 4.2.4 - Conduct safety events, fairs, presentations, and community outreach. CRO's also distribute safety materials, use the driving simulator, rollover simulator, and golf cart goggles	Department participates in these events to enhance awareness of highway safety issues and uses innovative technology to simulate real-world driving experiences that reinforce the negative effects of common driving violations (i.e. seatbelt and driving under the influence).	*DPS participates in these events to educate the public regarding traffic safety issues and utilizes these technologies to deter driving under the influence and encourage seat belt usage.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*

Strategy, Objectives and Responsibility

Section 23-6-30	Objective 4.2.5 - Conduct proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues	Department partners with and actively utilizes media outlets to create awareness regarding highway safety issues and concerns.	*Department disseminates information to media outlets to enhance highway safety.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*
Section 23-6-20; Section 23-6-30; Section 23-6-40	Objective 4.2.6 - Utilize the SCDPS web page to disseminate important traffic and safety information to the media and public	Department works to make more aggresssive use of its website to inform the public of highway safety issues by making consistent improvements to the site and by conituously monitoring public use of the site.	*DPS utilizes social media to better inform and serve the public.*	*Sherri Iacobelli*	*12 months*	*Communications Director*	*10311 Wilson Boulevard Blythewood, SC 29016*	*DPS Communications and Media Office*	*Department works to inform the public through social and traditional media.*

Associated Programs

This is the next chart because once the agency has determined its goals, strategies and objectives, the agency needs to determine which of its programs will help achieve those objectives and goals and which programs may need to be curtailed or eliminated. If one program is helping accomplish an objective that a lot of other programs are also helping accomplish, the agency should consider whether the resources needed for that program could be better utilized (i.e. so the agency can most effectively and efficiently accomplish all of its goals and objectives) if they were distributed among the other programs that are helping accomplish the same objective or among programs that are helping accomplish other objectives.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions :
1) Under the "Name of Agency Program" column, enter the name of every program at the agency on a separate row.
2) Under the "Description of Program" column, enter a 1-3 sentence description of the agency program.
3) Under the "Legal Statute Requiring Program" column, enter the legal statute which requires (this is different than allows) the program, if the program is required by a state or federal statute or proviso. Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute. If the program is not required by a state or federal statute or proviso, enter "none."
3) Under the "Objective the Program Helps Accomplish" column, enter the strategic plan objective number and description. The agency can copy the Objective number and description from the first column of the Strategy, Objective and Responsibility Chart. Enter ONLY ONE objective per row. If an agency program helps accomplish multiple objectives, insert additional rows with that agency program information and enter each different objective it helps accomplish on a separate row.

Name of Agency Program	Description of Program	Legal Statute or Proviso Requiring the Program	Objective the Program Helps Accomplish (The agency can copy the Objective number and description from the first column of the Strategy, Objective and Responsibility Chart) List ONLY ONE strategic objective per row.
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.1
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.3
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-20; Section 23-6-30; Section 23-6-40	1.1.10
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	1.2.2
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	1.2.4
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	2.1.1
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	2.1.3
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	2.1.4
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-170	2.1.5
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30; Section 23-6-100; Section 23-6-187	2.2.3
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30	2.2.4
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30	2.3.2

Associated Programs

Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-20; Section 23-6-30	4.1.2	
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	4.1.5	
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30	4.2.4	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.1	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.5	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.6	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-30; Section 23-6-100; Section 23-6-140; Section 23-6-285	1.1.7	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-40	2.1.1	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-40	2.1.3	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-40	2.1.4	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-30	3.2.4	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	4.2.2	
Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration laws.	Section 23-6-60	1.2.3	
Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration laws.	Section 23-6-30; Section 23-6-60	2.2.1	
Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration laws.	Section 23-6-60	4.1.1	
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.	58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195	1.2.5	
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.	Section 23-6-40	2.1.1	
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.	Section 23-6-30	2.2.5	
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.	Section 23-6-30	2.2.6	
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.	101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	3.1.2	
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.1	
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.2	
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-30; Section 23-6-100; Section 23-6-140;	1.1.3	

Associated Programs

Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-30; Section 23-6-50; Section 23-6-100; Section 23-6-140; Section 23-6-185; Section 23-6-187; Section 23-6-193; Section 23-6-500-530; Section 23-1-240	1.1.4
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-500-530; Section 23-1-240;	1.1.8
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-500 through 530; Section 23-1-240	1.2.1
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve public safety.	Section 23-6-30	3.2.1
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-40	2.1.1
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-191	2.1.2
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-40	2.1.3
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-40	2.1.4
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-30	2.3.1
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-30	2.3.2
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20; Section 23-6-30; Section 23-6-40	1.1.9
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20; Section 23-6-30; Section 23-6-40	1.1.10
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	3.2.1
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	3.2.2
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	3.2.3
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.1.3
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.1.4
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20	4.2.1
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.2.3
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.2.4
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.2.5
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20; Section 23-6-30; Section 23-6-40	4.2.6
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	3.1.1
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	3.1.2
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	Section 23-6-30	3.2.4
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	Section 23-6-30	3.2.5
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195	3.2.6

Associated Programs

Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	Section 23-6-30; Section 23-6-140	3.2.7

Strategic Budgeting

PART A
Estimated Funds Available this Fiscal Year (2015-16)

Source of Funds:	Totals	*General Fund*	*Earmarked Funds*	*Federal Funds*	*Capital Reserve*	*General Fund - Non-Recurring*	*Other Funds - Non-Recurring*
Is the source state, other or federal funding:	Totals	*State*	*Other*	*Federal*	*Other*	*State*	*Other Funds*
Is funding recurring or one-time?	Totals	*Recurring*	*Recurring*	*Recurring*	*One-time*	*One-time*	*One-time*
$ From Last Year Available to Spend this Year							
Amount available at end of previous fiscal year		1,009,161	16,631,414	7,963,603	0	1,933,976	0
Amount available at end of previous fiscal year that agency can actually use this fiscal year:		1,009,161	947,454	0	0	1,933,976	0
If the amounts in the two rows above are not the same, explain why :	Enter explanation for each fund to the right		947,454 was carried forward for Capital Projects.				
$ Estimated to Receive this Year							
Amount budgeted/estimated to receive in this fiscal year:		82,274,314	49,855,191	30,471,399	1,800,000	1,169,000	768,000
Total Actually Available this Year							
Amount estimated to have available to spend this fiscal year (i.e. Amount available at end of previous fiscal year that agency can actually use in this fiscal year PLUS Amount budgeted/estimated to receive this fiscal year):		83,283,475	50,802,645	30,471,399	1,800,000	3,102,976	768,000

Strategic Budgeting

Explanations from the Agency regarding Part B: *Insert any additional explanations the agency would like to provide related to the information it provides below.*

PART B
How Agency Budgeted Funds

Source of Funds: (the rows to the left should populate automatically from what the agency entered in Part A)	Totals	General Fund	Earmarked Funds	Federal Funds	Capital Reserve	General Fund - Non-Recurring	Other Funds - Non-Recurring
Amount estimated to have available to spend this fiscal year: (the rows to the left should populate automatically from what the agency entered in Part A)	$0	$83,283,475	$50,802,645	$30,471,399	$1,800,000	$3,102,976	$768,000
Where Agency Budgeted to Spend Money this Year							
Objective 1.1.1 - *Annually decrease traffic fatalities toward Target Zero*		30,781,508	10,308,675	4,484,900			
Objective 1.1.2 - *Decrease serious traffic injuries*		10,558,043	4,136,175	1,708,900			
Objective 1.1.3 - *Decrease the number of traffic collisions*		10,558,043	4,136,175	1,708,900			
Objective 1.1.4 - *To improve the administration of justice, enhance public safety, and judiciously allocate resources to the victims of crime service provider community*		128,000	765,075	14,290,000			
Objective 1.1.5 - *Annually decrease CMV fatality collisions per 100 million vehicle miles traveled*		1,105,733	2,001,106	1,126,353		22,481	
Objective 1.1.6 - *Annually decrease Motor coach/Passenger fatality collisions per 100 million vehicle miles traveled*		55,000	93,525	63,000			
Objective 1.1.7 - *Annually decrease CMV collisions in top ten high collision corridors*		1,656,133	3,189,180	1,938,346		200,000	
Objective 1.1.8 - *Increase law enforcement officer safety*		8,254,200	6,865,750	2,075,000	1,800,000	2,514,593	768,000
Objective 1.1.9 - *Increase seat belt use and see a reduction in unrestrained traffic fatalities*		5,271,546	2,057,500	1,177,000			
Objective 1.1.10 - *Informing the public of important traffic/safety matters through proactive media interviews and messaging*		320,000		1,250,000			
Objective 1.2.1 - *Increase law enforcement officer safety*							
Objective 1.2.2 - *Improve the quality of TCO applicants*							
Objective 1.2.3 - *Assist South Carolina governmental agencies obtain a broader understanding of immigration laws and application*		125,000					
Objective 1.2.4 - *Reduce trooper trainee turnover*							
Objective 1.2.5 - *Train BPS officers on current emergency response plans*							
Objective 2.1.1 - *Increase the applicant pool of minorities*							
Objective 2.1.2 - *Offer free to low cost health screenings to agency employees*		2,500	1,500				
Objective 2.1.3 - *Increase college graduate recruits*		45,000	1,500				
Objective 2.1.4 - *Increase law enforcement/civilian applicant pool*		355,000	2,500				
Objective 2.1.5 - *Retain current Law Enforcement personnel*		3,670,000	400,000	149,000			
Objective 2.2.1 - *Identify/host training opportunities in Human Trafficking, Fraudulent Document Recognition and Identity Fraud*		2,500					
Objective 2.2.2 - *Develop training programs by utilizing PowerDMS and partnering with other agencies*							
Objective 2.2.3 - *Provide semi-annual collision reconstruction training; host collision reconstruction accreditation examinations*		750,000	75,000				
Objective 2.2.4 - *Conduct training for troopers on victim services and victims' rights*							
Objective 2.2.5 - Conduct training for civilian employees		15,000					
Objective 2.2.6 - *Conduct training on police tactics and protocols*		1,100,000	725,000				
Objective 2.3.1 - *Increase the number of managers/supervisors trained in leadership and professionalism practices*		-	-				
Objective 2.3.2 - *Provide training to managers and supervisors on employment law matters affecting the agency*							

Strategic Budgeting

Objective 3.1.1 - *Achieve and maintain documented/assessed compliance with known information security requirements*		75,000					
Objective 3.1.2 - *Compliance with federal, state, and other requirements for information security*		75,000					
Objective 3.2.1 - *Increase traffic to DPS social media sites to communicate safety messages to the media/public*		110,000					
Objective 3.2.2 - *An increase in the use of DPS' social media (traffic and safety information)*							
Objective 3.2.3 - *Increase visits to the DPS web page by the media/public to gain important traffic/safety information*							
Objective 3.2.4 - *Delivery of efficient technology solutions and services*		1,668,000	175,000				
Objective 3.2.5 - *Maximize the availability of core computing systems through lifecycle management*		500,000	26,000				
Objective 3.2.6 - *Improve law enforcement efficiency in emergency evacuations/traffic management during hurricanes*		339,050					
Objective 3.2.7 - *Support collision analysis and trends*		100,000	1,676,150	500,000			
Objective 4.1.1 - *Decrease the number of criminal related offenses involving illegal foreign nationals*		547,255					
Objective 4.1.2 - *Enhance working relationships associated with victim services*			45,000				
Objective 4.1.3 - *An increase in the use of DPS's social media (traffic and safety information)*							
Objective 4.1.4 - *Increase visits to the DPS web page by the media/public to gain important traffic/safety information*							
Objective 4.1.5 - *Enhance MAIT's product quality and delivery*		2,050,000	200,000				
Objective 4.2.1 - *Respond to all Freedom of Information Act requests in a timely and accurate manner*		58,600	10,000				
Objective 4.2.2 - *Respond to 100% of all "Request for Data Reviews"*			20,000				
Objective 4.2.3 - Utilize social media (Facebook and Twitter) to transmit valuable traffic and safety information to the public							
Objective 4.2.4 - Conduct safety events, fairs, presentations, and community outreach. CRO's distribute safety materials, use the driving simulator, rollover simulator, and golf cart goggles							
Objective 4.2.5 - Conduct proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues							
Objective 4.2.6 - Utilize the SCDPS web page to disseminate important traffic and safety information to the media and public							
Budget not assoicated with specified objectives		3,007,364	13,123,834			365,902	
Total Budgeted to Spend on Objectives and Unrelated Purposes: (this should be the same as Amount estimated to have available to spend this fiscal year)		83,283,475	50,034,645	30,471,399	1,800,000	3,102,976	768,000

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	Objective 1.1.1 - *Annually decrease traffic fatalities toward Target Zero*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Decreasing traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, State Transport Police, Office of Highway Safety and Justice Programs	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$45,575,083	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero	
Performance Measure:	Compare past 3 years traffic fatalities state crash data	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	577	
2014-15 Target Results:	644	
2014-15 Actual Results (as of 6/30/15):	684	
2015-16 Minimum Acceptable Results:	650	
2015-16 Target Results:	650	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	To measure the success of efforts to save lives	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Measure met	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Reasonable target value based on last 3 years data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increasing highway safety education in coordination with aggressive traffic enforcement	

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero
Performance Measure:	Hazardous Materials Fatality Collisions per 100 million Vehicle Miles Traveled (VMT)
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	0.004
2014-15 Target Results:	0.003
2014-15 Actual Results (as of 6/30/15):	0.006
2015-16 Minimum Acceptable Results:	0.003
2015-16 Target Results:	0.003
Details	

Objective Details

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To help reduce fatalities and align with goals of FMCSA to improve interstate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	This rate is aligned with the FMCSA	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		
How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero	
Performance Measure:	State Commercial Vehicle Fatality Reduction Goal	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	73	
2014-15 Target Results:	0	
2014-15 Actual Results (as of 6/30/15):	75	
2015-16 Minimum Acceptable Results:	0	
2015-16 Target Results:	0	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To help reduce commercial motor vehicle fatalities and improve intrastate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in top ten corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on Target Zero	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in most traveled corridors	
How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero	
Performance Measure:	State Hazardous Material Fatality Reduction Goal	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	2	
2014-15 Target Results:	0	
2014-15 Actual Results (as of 6/30/15):	3	
2015-16 Minimum Acceptable Results:	0	
2015-16 Target Results:	0	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To help reduce commercial motor vehicle fatalities and improve intrastate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in corridors	

Objective Details

What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on Target Zero
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in most traveled corridors
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero
Performance Measure:	To decrease traffic fatalities from the 2010 - 2014 calendar base year average by December 31, 2015
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	824
2014-15 Target Results:	802
2014-15 Actual Results (as of 6/30/15):	819
2015-16 Minimum Acceptable Results:	744
2015-16 Target Results:	744
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Director Leroy Smith
Why was this performance measure chosen?	To measure the success of efforts to save lives
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Leroy Smith
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on last 5 years data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Priority projects and activities identified in the State Strategic Highway Safety Plan, Highway Safety & Performance Plan (SHSP), and Highway Safety Improvement Plan will be addressed and executed through the 2016 SHSP implementation plan.

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Reducing traffic fatalities reduces these burdens on the state.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	*Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.* *Changes to the Implied Consent Law to allow roadside breath testing to enhance Driving Under the Influence enforcement.*

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
National Highway Traffic Safety Administration (NHTSA) Grant Management Review	NHTSA Policy	*NHTSA - External*	*9/22/14-9/26/14*
A-133 Audit	State Requirements	*State Auditors Office - Internal*	*10/1/14-12/1/14*

Objective Details

Agreed Upon Procedures	State Requirements	*Hobbs CPA - External*	*1/27/15-1/29/15*
OJP Justice Assistance Grants (JAG) Program Review		*OJP Program - Internal*	*5/18/15-5/22/15*
CAFR Audit	State Requirements	*Clifton Larson - External*	*9/1/14-12/1/14*

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives and enhance public educational efforts.*	*Business, Association or Individual*
Federal Highway Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives and enhance public educational efforts.*	*Business, Association or Individual*
SC Department of Alcohol and Other Drug Abuse Services	*Increase traffic safety through the reduction of drunk and drugged driving.*	*State/Local Government Entity*
SC Commission on Prosecution Coordination	*Increase traffic safety through enhanced and more effective prosecutorial strategies as they relate to motor vehicle violations.*	*State/Local Government Entity*
Impaired Driving Prevention Council	*Increase traffic safety through the reduction of drunk and drugged driving.*	*Business, Association or Individual*
Underage Drinking Action Group	*Increase traffic safety through the reduction of drunk and drugged driving and other high-risk behavior engaged in by underaged youth.*	*Business, Association or Individual*
Mothers Against Drunk Driving	*Increase traffic safety through the reduction of drunk and drugged driving.*	*Business, Association or Individual*
Operation Lifesaver	*Increase traffic safety through the reduction of crashes between motor vehicles and trains.*	*Business, Association or Individual*
National Safety Council	*Increase traffic safety through the reduction of motor vehicle crashes involving youthful, elderly, inexperienced and other categories of motor vehicle operators.*	*Business, Association or Individual*
American Automobile Association	*Increase traffic safety through reductions in motor vehicle crashes.*	*Business, Association or Individual*
South Carolina Law Enforcement Officers Association	*Coordinate and collaborate on training and policy issues common to law enforcement agencies.*	*Business, Association or Individual*
South Carolina Sheriff's Association	*Coordinate and collaborate on training and policy issues common to law enforcement agencies.*	*Business, Association or Individual*
South Carolina Judicial Department	*Coordinate and collaborate on training, policy and programmatic issues for the enhancement of justice, the more efficient and rapid administration of judicial matters initiated by law enforcement and for the promotion of public education regarding the criminal justice system.*	*State/Local Government Entity*
South Carolina Trucking Association	*Coordinate and collaborate on training, policy and programmatic matters as they relate to reductions in injuries and fatalities involving commercial motor vehicles.*	*Business, Association or Individual*

Objective Details

US Department of Justice, Office of Justice Programs to include the Bureau of Justice Assistance, the Office of Victims of Crime, the Office of Juvenile Justice and Delinquency Prevention and the Office on Violence Against Women.	*Provides guidance and recommendations for criminal justice system improvement as well as federal grant funding to the SCDPS Office of Highway Safety and Justice Programs for the allocation of subgrants to state agencies, units of local government and non-profit agencies.*	*Business, Association or Individual*
SC Law Enforcement Networks	*A multi-jurisdictional collaborative initiative to educate the public on sound highway safety practices and a coordinated enforcement effort to identify offenders.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives and enhance public educational efforts.*	*State/Local Government Entity*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.2 - Decrease serious traffic injuries*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Decreasing serious traffic injuries allows our state to be safer, reduces medical and insurance costs, and reduces the emotional toll on families.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, State Transport Police, Office of Highway Safety and Justice Programs	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$16,403,118	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.2 - Decrease serious traffic injuries	
Performance Measure:	To decrease serious traffic injuries from the 2010 - 2014 calendar base year average by December 31, 2015	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	3181	
2014-15 Target Results:	3210	
2014-15 Actual Results (as of 6/30/15):	3302	
2015-16 Minimum Acceptable Results:	2990	
2015-16 Target Results:	2990	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Director Leroy Smith	
Why was this performance measure chosen?	Reasonable target base on last 3 years data	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns	
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Leroy Smith	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on last 5 years data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Prioirty projects and acitivies identified in the State Strategic Highway Safety Plan, Highway Safety & Performance Plan (SHSP), and Highway Safety Improvement Plan will be addressed and executed through the 2016 SHSP	

POTENTIAL NEGATIVE IMPACT
Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic Injuries result in physical pain, emotional pain, lost work, lost income, higher insurance rates, and other economic loss. Reducing traffic injuries reduces these burdens on the*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	*Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.*

Objective Details

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
SC Department of Transportation, National Highway Traffic	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.3 - Decrease the number of traffic collisions*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140;*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Decreasing traffic collisions lowers insurance costs, reduces injuries, and makes the roadways safer.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, State Transport Police, Office of Highway Safety and Justice Programs	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$16,403,118	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
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Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
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Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.3 - Decrease the number of traffic collisions	
Performance Measure:	Compare past 3 years traffic collisions state crash data	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	69125	
2014-15 Target Results:	68022	
2014-15 Actual Results (as of 6/30/15):	71960	
2015-16 Minimum Acceptable Results:	68362	
2015-16 Target Results:	68362	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	To measure the success of efforts to save lives	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	N/A	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on last 3 years data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increasing highway safety education in coordination with aggressive traffic enforcement	

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.3 - Decrease the number of traffic collisions	
Performance Measure:	To decrease the number of traffic collisions from the 2010-2015 calendar base year average by December 31, 2015	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	115619	
2014-15 Target Results:	111400	
2014-15 Actual Results (as of 6/30/15):	111400	
2015-16 Minimum Acceptable Results:	116000	
2015-16 Target Results:	116000	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Director Leroy Smith	

Objective Details

Why was this performance measure chosen?	Reasonable target base on last 3 years data
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns
What are the names and titles of the individuals who chose the target value for 2015-16?	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on last 5 years data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Prioirty projects and acitivies identified in the State Strategic Highway Safety Plan, Highway Safety & Performance Plan (SHSP), and Highway Safety Improvement Plan will be addressed and executed through the 2016 SHSP implementation plan.

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic Collisions result in fatalities, injuries, property damage and economic loss. By not reducing the number of traffic collisions, the public is subjected to these negative incidents.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	*Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.*

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.4 - To improve the administration of justice, enhance public safety, and judiciously allocate resources to the victims of crime service provider community*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-50; Section 23-6-100; Section 23-6-140; Section 23-6-185; Section 23-6-187; Section 23-6-193; Section 23-6-500-530; Section 23-1-240*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Efficiently awarding grants and resources to local agencies allows those agencies to better serve their local communities.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Office of Highway Safety and Justice Programs*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Phil Riley*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Highway Safety and Justice Programs*	
Department or Division Summary:	*Department works to ensure the federal and state grants are directed to local agencies to improve public safety.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$15,183,075	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.4 - To improve the administration of justice, enhance public safety, and judiciously allocate resources to the victims of crime service provider community	
Performance Measure:	Increase crime victims' service activities, as measured by victims served	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	67498	
2014-15 Target Results:	N/A	
2014-15 Actual Results (as of 6/30/15):	93632	
2015-16 Minimum Acceptable Results:	65518	
2015-16 Target Results:	65518	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	
What are the names and titles of the individuals who chose this as a performance measure?	Director of Highway Safety and Justice Programs Phil Riley	
Why was this performance measure chosen?	Administration of justice is fundamental to goals and objectives of OHSJP and in concert with DOJ & NHTSA requirements	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	N/A	
What are the names and titles of the individuals who chose the target value for 2015-16?	No goals are set	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Consolidation of subgrantee reports showing numbers of victims of crime served	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*By not efficiently administering grants and safety programs, agencies and service providers are less able to accomplish their missions of serving the public.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	*Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.*

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Department of Justice	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.5 - Annually decrease CMV fatality collisions per 100 million vehicle miles traveled*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$4,255,673	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.5 - Annually decrease CMV fatality collisions per 100 million vehicle miles traveled	
Performance Measure:	Commercial Motor Vehicle (CMV) Fatality Collisions per 100 million Vehicle Miles Traveled (VMT)	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	0.153	
2014-15 Target Results:	0.145	
2014-15 Actual Results (as of 6/30/15):	0.15	
2015-16 Minimum Acceptable Results:	0.145	
2015-16 Target Results:	0.145	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in high collision corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	This rate is aligned with the FMCSA	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, and concentrated enforcement efforts in high collision corridors	

POTENTIAL NEGATIVE IMPACT
Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic collisions result in fatalities, injuries, property damage and economic loss. By not reducing the number of traffic collisions, the public is subjected to these negative incidents.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions :   Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions :   Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.6 - Annually decrease Motor coach/Passenger fatality collisions per 100 million vehicle miles traveled*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$211,525	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.6 - Annually decrease Motor coach/Passenger fatality collisions per 100 million vehicle miles traveled	
Performance Measure:	Motor Coach/Passenger Carrier Fatality Collisions per 100 million Vehicle Miles Traveled (VMT)	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	0.02	
2014-15 Target Results:	0.018	
2014-15 Actual Results (as of 6/30/15):	0.002	
2015-16 Minimum Acceptable Results:	0.018	
2015-16 Target Results:	0.018	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in most traveled corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in most traveled corridors	

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.6 - Annually decrease Motor coach/Passenger fatality collisions per 100 million vehicle miles traveled
Performance Measure:	State Motor Coach/Passenger Fatality Reduction Goal
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	10
2014-15 Target Results:	0
2014-15 Actual Results (as of 6/30/15):	1
2015-16 Minimum Acceptable Results:	0
2015-16 Target Results:	0

Objective Details

Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in corridors	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Commercial traffic collisions result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Reducing traffic fatalities reduces these burdens on the state.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.7 - Annually decrease CMV collisions in top ten high collision corridors*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140; Section 23-6-285*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$6,983,659	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.7 - Annually decrease CMV collisions in top ten high collision corridors	
Performance Measure:	Commercial Motor Vehicle Crash Reduction in Top Ten High Crash Corridors	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	996	
2014-15 Target Results:	976	
2014-15 Actual Results (as of 6/30/15):	1104	
2015-16 Minimum Acceptable Results:	976	
2015-16 Target Results:	976	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in top ten corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year collision data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in top ten corridors	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.8 - Increase law enforcement officer safety*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-500-530; Section 23-1-240*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol, Office of Highway Safety and Justice Programs*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Michael Oliver*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Colonel*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*South Carolina Highway Patrol*	
Department or Division Summary:	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$22,277,543	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, “Performance Measure,” enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results,” enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - “Agency did not use PM during this year.”
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.8 - Increase law enforcement officer safety	
Performance Measure:	The OHSJP will provide, through its federally grant-funded justice program projects, officer protective equipment for at least twenty law enforcement agencies as appropriate throughout the state.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	4	
2014-15 Target Results:	18	
2014-15 Actual Results (as of 6/30/15):	18	
2015-16 Minimum Acceptable Results:	20	
2015-16 Target Results:	8	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Director Phil Riley	
Why was this performance measure chosen?	Officer safety core objective and goal of DPS/OHSJP	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Phil Riley	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Consolidation of subgrantee reports showing numbers of local and state law enforcement agencies served by the receipt of officer protective equipment	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Reductions in officer safety place DPS officers in danger, inflict emotional and physical pain, and induce financial inefficiencies through turnover.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

Objective Details

3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.9 - Increase seat belt use and see a reduction in unrestrained traffic fatalities*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-20; Section 23-6-30; Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing seat belt usage among drivers and passengers has a positive effect on reducing traffic collisions, injuries, and fatalities.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol, Communications Division*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$8,506,046	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
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4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.9 - Increase seat belt use and see a reduction in unrestrained traffic fatalities	
Performance Measure:	In calendar year 2014, increase safety events/fairs/community outreach conducted by the CROs distributing safety materials, using the driving simulator, rollover simulator and golf cart/goggles.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	900	
2014-15 Actual Results (as of 6/30/15):	807	
2015-16 Minimum Acceptable Results:	900	
2015-16 Target Results:	900	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To educate the public on top causation for traffic fatalities to prevent them in the future	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate resources allocated to increase safety events/fairs/community	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous data and feedback from the public	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT
Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Increasing seat belt usage has proven to reduce traffic fatalities.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.1 - *Protect the Public through Enforcement and Education*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.1.10 - Informing the public of important traffic/safety matters through proactive media interviews and messaging*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-20; Section 23-6-30; Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes social media and traditional media to better inform and serve the public by making them more aware and safer.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol, Communications Division*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$1,570,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.10 - Informing the public of important traffic/safety matters through proactive media interviews and messaging	
Performance Measure:	Conduct 600 public safety presentations	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	524	
2014-15 Target Results:	1000	
2014-15 Actual Results (as of 6/30/15):	524	
2015-16 Minimum Acceptable Results:	600	
2015-16 Target Results:	600	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Increase public awareness to enhance traffic safety	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Based upon actual performance which has increased our target goal is being	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based upon actual performance which has increased our target goal is being reevaluated	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.10 - Informing the public of important traffic/safety matters through proactive media interviews and messaging
Performance Measure:	In calendar year 2014, increase proactive media interviews with Commuity Relations Officers and DPS Communications to promote highway safety and traffic issues.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	DPS did not use PM during this year
2014-15 Target Results:	5500
2014-15 Actual Results (as of 6/30/15):	6452
2015-16 Minimum Acceptable Results:	5500
2015-16 Target Results:	5500
Details	

Objective Details

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through education	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based off previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.2 - *Protect SCDPS Officers through Training and Resource Commitment*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.2.1 - Increase law enforcement officer safety*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-500 through 530; Section 23-1-240*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol, Office of Highway Safety and Justice Programs*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	See O1.1.8	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.2.1 - Increase law enforcement officer safety	
Performance Measure:	The OHSJP will provide, through its federally grant-funded justice program projects, officer protective equipment for at least twenty law enforcement agencies as appropriate throughout the state.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	31	
2014-15 Target Results:	18	
2014-15 Actual Results (as of 6/30/15):	18	
2015-16 Minimum Acceptable Results:	20	
2015-16 Target Results:	20	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Director Phil Riley	
Why was this performance measure chosen?	Officer safety core objective and goal of DPS/OHSJP	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Phil Riley	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Consolidation of subgrantee reports showing numbers of local and state law enforcement agencies served by the receipt of officer protective equipment	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT
Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Reductions in officer safety place DPS officers in danger, inflict emotional and physical pain, and induce financial inefficiencies through turnover.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

Objective Details

3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
Agency's compliance with CALEA standards	*Three year cycle requirement*	*CALEA Assessors, External*	*04/27/2013 - 05/01/2013*

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.2 - *Protect SCDPS Officers through Training and Resource Commitment*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.2.2 - Improve the quality of TCO applicants*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Improving Tele-Communications Operator Applicants allows the agency to hire well trained employees who will provide better service to citizens when calling the agency with emergency situations.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Richard Ray	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to maintain tele-communication centers that efficiently serve the public and the agency's employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.2.2 - Improve the quality of TCO applicants	
Performance Measure:	Develop a TCO Recruitment Plan	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	0	
2014-15 Target Results:	1	
2014-15 Actual Results (as of 6/30/15):	0	
2015-16 Minimum Acceptable Results:	1	
2015-16 Target Results:	1	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Captain Richard Ray	
Why was this performance measure chosen?	To improve the quality of candidates and services delivered to the public	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Plan is still being developed	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain Richard Ray	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	To improve the quality of candidates and services delivered to the public	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT
Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Not improving the quality of TCO applicants results in poor service to the public in emergency situations and higher costs for the state.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

Objective Details

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
N/A		

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.2 - *Protect SCDPS Officers through Training and Resource Commitment*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.2.3 - Assist South Carolina governmental agencies obtain a broader understanding of immigration laws and application*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-60*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Educate other state agencies of the proper procedures in enforcing immigration laws.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Immigration Enforcement Unit*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Eddie Johnson	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Lieutenant	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to ensure public safety through enforcement and education of Illegal Immigration laws.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$125,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.2.3 - Assist South Carolina governmental agencies obtain a broader understanding of immigration laws and application	
Performance Measure:	Research and develop an illegal immigration/foreign national training program to be delivered to state and local law enforcement agencies in South Carolina	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	15	
2014-15 Target Results:	20	
2014-15 Actual Results (as of 6/30/15):	11	
2015-16 Minimum Acceptable Results:	20	
2015-16 Target Results:	20	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson	
Why was this performance measure chosen?	Based on need of trainings requested by other state agencies and law enforcement agencies	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal	
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous years	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Local agencies will not have a complete understanding of enforcement of immigration laws in their communities.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
US Homeland Security	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*Business, Association or Individual*
SC Law Enforcement Division	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Probation, Pardon, and Parole	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Department of Natural Resources	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
US Department of Justice	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*Business, Association or Individual*
Solicitor's Offices	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 1.2 - *Protect SCDPS Officers through Training and Resource Commitment*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.2.4 - Reduce trooper trainee turnover*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Reducing trooper trainee turnover saves the state money by allowing the agency an efficient return on investment in training new troopers.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*E.J. Talbot*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*5400 Broad River Road Columbia, SC 29210*	
Department or Division:	*Highway Patrol Training Unit*	
Department or Division Summary:	*Department trains all DPS law enforcement officers.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
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3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.2.4 - Reduce trooper trainee turnover	
Performance Measure:	Track trainee Turnover Reduction	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	14	
2014-15 Target Results:	8	
2014-15 Actual Results (as of 6/30/15):	11	
2015-16 Minimum Acceptable Results:	0	
2015-16 Target Results:	0	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Captain E.J. Talbot	
Why was this performance measure chosen?	Improve trainee retention, save associated training costs and enhance workforce numbers	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Pre-Academy to prepare trainees for academic and proficiency requirements, peer support and counseling available to assist with personal issues	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain E.J. Talbot	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	The absolute best case estimate based on average downward trends in trainee attrition	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Pre-Academy to prepare trainees for academic and proficiency requirements, peer support and counseling available to assist with personal issues	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*By not reducing trooper trainee turnover, more state funds are being spent to attract, hire and train troopers.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

Objective Details

3 General Assembly Options	

REVIEWS/AUDITS

Instructions :   Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions :   Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 1 - Enhance Public/Officer Safety	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	*Strategy 1.2 - Protect SCDPS Officers through Training and Resource Commitment*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 1.2.5 - Train BPS officers on current emergency response plans*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-90; Section 23-6-195*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensuring the safety of employees and visitors to the statehouse by ensuring all BPS employees are proficient on emergency response plans.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Bureau of Protective Services*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Zackary Wise*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Chief*	
Office Address:	*1205 Pendleton Street Columbia, SC 29201*	
Department or Division:	*Bureau of Protective Services*	
Department or Division Summary:	*Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.2.5 - Train BPS officers on current emergency response plans	
Performance Measure:	Provide training for BPS officers in emergency response.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	45%	
2014-15 Target Results:	80%	
2014-15 Actual Results (as of 6/30/15):	70%	
2015-16 Minimum Acceptable Results:	80%	
2015-16 Target Results:	80%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise	
Why was this performance measure chosen?	To make sure we were providing adequate service to the citizens, Governor and Legislative members	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Continuing to ensure all officers receive training, schedule training dates in	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on number of first responders to include Sgt. At Arms	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*BPS not being trained on current emergency response plans places employees and visitors to state facilities at risk.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

Objective Details

3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
House/Senate Sergeant at Arms	*Coordinates resources during emergency*	*State/Local Government Entity*
South Carolina Law Enforcement Division	*Coordinates resources during emergency*	*State/Local Government Entity*
Local Law Enforcement Agencies	*Coordinates resources during emergency*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a Professional Workforce	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.1.1 - Increase the applicant pool of minorities*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing the applicant pool of minorities allows the agency to hire professional and diverse employees to serve South Carolina.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Human Resources, Highway Patrol, State Transport Police, Bureau of Protective Services*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.1 - Increase the applicant pool of minorities	
Performance Measure:	Utilize current law enforcement minorities' feedback and assistance with recruiting efforts.	
Type of Measure:	Input/Explanatory/Activity	
Results		
2013-14 Actual Results (as of 6/30/14):	25%	
2014-15 Target Results:	24%	
2014-15 Actual Results (as of 6/30/15):	30%	
2015-16 Minimum Acceptable Results:	24%	
2015-16 Target Results:	24%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Based on the demographics of the state to diversify our workforce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Number of focus group meetings to obtain feedback	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.1 - Increase the applicant pool of minorities	
Performance Measure:	Host Recruitment Seminars	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	12	
2014-15 Target Results:	15	
2014-15 Actual Results (as of 6/30/15):	6	
2015-16 Minimum Acceptable Results:	15	
2015-16 Target Results:	15	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	Part of a comprehensive recruiting and hiring plan to attract qualified applicants	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase funding	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on dvisions need to attract and hire new officers	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	

Objective Details

If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		
How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.1 - Increase the applicant pool of minorities	
Performance Measure:	Recruit diversified workforce	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	14919	
2014-15 Target Results:	10000	
2014-15 Actual Results (as of 6/30/15):	13117	
2015-16 Minimum Acceptable Results:	10000	
2015-16 Target Results:	10000	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry	
Why was this performance measure chosen?	To provide better service to the public	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		
How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.1 - Increase the applicant pool of minorities	
Performance Measure:	Recruit for a diverse workforce	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	50%	
2014-15 Target Results:	50%	
2014-15 Actual Results (as of 6/30/15):	50%	
2015-16 Minimum Acceptable Results:	50%	
2015-16 Target Results:	50%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise	
Why was this performance measure chosen?	Develop a more comprehensive recruiting and hiring process	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on the demographics of the state to diversify our workforce	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Failing to increase the applicant pool of minorities could create a workforce that is not reflective of the community in which it serves.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/State Division of Human Resources	*Attends career fairs, posts and sends job postings to various entities and social media sites, and participates in outreach activities. In addition, the Division of State Human Resources provides resources and guidance on professional development opportunities and workforce planning.*	*State/Local Government Entity*
Colleges and universities	*Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.*	*College/University*
Military installations	*Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a Professional Workforce	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.1.2 - Offer free to low cost health screenings to agency employees*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-191*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing the wellness and health opportunities of DPS employees as well as reducing medical and insurance costs to the state and employees.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Human Resources*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$4,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.2 - Offer free to low cost health screenings to agency employees	
Performance Measure:	Increase health and wellness and workplace initiatives/campaigns	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):		
2014-15 Target Results:	Offer to all employees	
2014-15 Actual Results (as of 6/30/15):	Offer to all employees	
2015-16 Minimum Acceptable Results:	Offer to all employees	
2015-16 Target Results:	Offer to all employees	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Human Resources Director Tosha Autry	
Why was this performance measure chosen?	Bring awareness to low cost or free health screenings available to employees, improves morale, decreases employee out of pocket costs	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Target values are not established	
What are the names and titles of the individuals who chose the target value for 2015-16?	Human Resources Director Tosha Autry	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on Governor's initative for health and wellness programs	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Failing to offer free to low cost health screenings causes employees to spend more of their salaries on health care needs which can affect their morale and personal budgets. By*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

Objective Details

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Public Employee Benefit Authority (PEBA)	*Invites PEBA staff to agency to encourage and*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a Professional Workforce	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.1.3 - Increase college graduate recruits*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing the applicant pool with more college graduates allows the agency to hire more professional employees to serve South Carolina and reduce the costs associated with training and turnover.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Human Resources, Highway Patrol, State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$46,500	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.3 - Increase college graduate recruits	
Performance Measure:	Track number of college graduate applicants referred through online recruiting and university partnerships to how many actually hired	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	4%	
2014-15 Target Results:	25%	
2014-15 Actual Results (as of 6/30/15):	12%	
2015-16 Minimum Acceptable Results:	25%	
2015-16 Target Results:	25%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Anticipated more referrals due to advancements in technology based on comprehensive recruiting and hiring process	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Creating university partnerships for referrals, change in hiring process and	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Building college partnerships through targeting education instituitions and ulitilizing techology	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.3 - Increase college graduate recruits	
Performance Measure:	Host Recruitment Seminars	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	12	
2014-15 Target Results:	15	
2014-15 Actual Results (as of 6/30/15):	6	
2015-16 Minimum Acceptable Results:	15	
2015-16 Target Results:	15	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	

Objective Details

What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor
Why was this performance measure chosen?	Part of a comprehensive recruiting and hiring plan to attract qualified applicants
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase funding
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on dvisions need to attract and hire new officers
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.3 - Increase college graduate recruits
Performance Measure:	Recruit for a diverse workforce
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	14919
2014-15 Target Results:	10000
2014-15 Actual Results (as of 6/30/15):	13117
2015-16 Minimum Acceptable Results:	10000
2015-16 Target Results:	10000
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To provide better service to the public
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Failing to offer free to low cost health screenings causes employees to spend more of their salaries on health care needs which can affect their morale and personal budgets. By*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Objective Details

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/State Division of Human Resources	*Attends career fairs, posts and sends job postings to various entities and social media sites, and participates in outreach activities. In addition, the Division of State Human Resources provides resources and guidance on professional development opportunities and workforce planning.*	*State/Local Government Entity*
Colleges and universities	*Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.*	*College/University*
Military installations	*Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a Professional Workforce	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.1.4 - Increase law enforcement/civilian applicant pool*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing the applicant pool allows the agency to hire professional employees to serve South Carolina and reduce the costs associated with training and turnover.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Human Resources, Highway Patrol, State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$357,500	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.4 - Increase law enforcement/civilian applicant pool	
Performance Measure:	Track referral and how many applicants moved through process, to the number of applicants hired.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	30%	
2014-15 Target Results:	50%	
2014-15 Actual Results (as of 6/30/15):	38%	
2015-16 Minimum Acceptable Results:	50%	
2015-16 Target Results:	50%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Anticipated more referrals due to advancements in technology based on comprehensive recruiting and hiring process	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Creating university partnerships for referrals, change in hiring process and	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Anticipated more referrals due to advancements in technology based on comprehensive recruiting and hiring process	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.4 - Increase law enforcement/civilian applicant pool	
Performance Measure:	Host Recruitment Seminars	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	12	
2014-15 Target Results:	15	
2014-15 Actual Results (as of 6/30/15):	6	
2015-16 Minimum Acceptable Results:	15	
2015-16 Target Results:	15	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	Part of a comprehensive recruiting and hiring plan to attract qualified applicants	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase funding	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on dvisions need to attract and hire new officers	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	

Objective Details

If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.4 - Increase law enforcement/civilian applicant pool
Performance Measure:	Reduce the agencies' "successful by default" ratings for appraisal completion
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	99%
2014-15 Target Results:	80%
2014-15 Actual Results (as of 6/30/15):	98%
2015-16 Minimum Acceptable Results:	80%
2015-16 Target Results:	80%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To enhance management skills based on previous data
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous years data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.4 - Increase law enforcement/civilian applicant pool
Performance Measure:	Recruit for a diverse workforce
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	14919
2014-15 Target Results:	10000
2014-15 Actual Results (as of 6/30/15):	13117
2015-16 Minimum Acceptable Results:	10000
2015-16 Target Results:	10000
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To provide better service to the public
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Objective Details

Most Potential Negative Impact	*Failing to increase an applicant pool limits the amount of qualified applicants to select from when filling positions.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/State Division of Human Resources	*Attends career fairs, posts and sends job postings to various entities and social media sites, and participates in outreach activities. In addition, the Division of State Human Resources provides resources and guidance on professional development opportunities and workforce planning.*	*State/Local Government Entity*
Colleges and universities	*Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.*	*College/University*
Military installations	*Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a Professional Workforce	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.1.5 - Retain current Law Enforcement personnel*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-170*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Retaining incumbent personnel allows the agency to better serve South Carolina and reduce the costs associated with training and turnover.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Human Resources, Highway Patrol, State Transport Police, Bureau of Protective Services*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$4,219,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.1.5 - Retain current Law Enforcement personnel	
Performance Measure:	Increase trooper retention compared to previous calendar year	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	Agency did not use PM during this year	
2014-15 Actual Results (as of 6/30/15):	Agency did not use PM during this year	
2015-16 Minimum Acceptable Results:	>1	
2015-16 Target Results:	>1	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?		
Why was this performance measure chosen?		
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?		
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Improve pay, working conditions, and equipment	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*By not increasing retention the number of troopers on the road will continue to decline and the agency will spend more funds trying to attract, hire and retain troopers.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies (“Reviews”) of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Objective Details

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	*Provides resources and facilities for training.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.2 - *Enhance Employee Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.2.1 - Identify/host training opportunities in Human Trafficking, Fraudulent Document Recognition and Identity Fraud*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-60*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Immigration Enforcement Unit assist local agencies by teaching related classes. This allows these agencies to become more efficient in the process and allows the state to save money by combining resources.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Immigration Enforcement Unit*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Eddie Johnson*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Lieutenant*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Immigration Enforcement Unit*	
Department or Division Summary:	*Department works to ensure public safety through enforcement and education of Illegal Immigration laws.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$2,500	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.1 - Identify/host training opportunities in Human Trafficking, Fraudulent Document Recognition and Identity Fraud	
Performance Measure:	Identify/host additional training opportunities that will benefit South Carolina agencies in the areas of Human Trafficking, Fraudulent Document Recognition and Identity Fraud	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	5	
2014-15 Target Results:	5	
2014-15 Actual Results (as of 6/30/15):	3	
2015-16 Minimum Acceptable Results:	5	
2015-16 Target Results:	5	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson	
Why was this performance measure chosen?	State and local law enforcement education is necessary for employees	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal	
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous years stats	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Local agencies will not have a complete understanding of enforcement of immigration laws in their communities.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration	*Instructs courses for employees and offers certifications to employees.*	*State/Local Government Entity*
US Homeland Security	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*Business, Association or Individual*
SC Law Enforcement Division	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*State/Local Government Entity*
SC Probation, Parole, and Pardon	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*State/Local Government Entity*
SC Department of Natural Resources	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*State/Local Government Entity*
Local law enforcement agencies	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*State/Local Government Entity*
US Department of Justice	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*Business, Association or Individual*
Solicitor's Offices	*Instruct courses for immigration enforcement and coordinate enforcement activities.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	*Strategy 2.2 - Enhance Employee Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.2.2 - Develop training programs by utilizing PowerDMS and partnering with other agencies*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Utilizing training programs by PowerDMS saves the state money by allowing online training and increasing productivity.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:		Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*E.J. Talbot*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*5400 Broad River Road Columbia, SC 29210*	
Department or Division:	*Highway Patrol Training Unit*	
Department or Division Summary:	*Department trains all DPS law enforcement officers.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.2 - Develop training programs by utilizing PowerDMS and partnering with other agencies	
Performance Measure:	N/A	
Type of Measure:		
Results		
2013-14 Actual Results (as of 6/30/14):		
2014-15 Target Results:		
2014-15 Actual Results (as of 6/30/15):		
2015-16 Minimum Acceptable Results:		
2015-16 Target Results:		
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?		
Why was this performance measure chosen?		
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?		
What are the names and titles of the individuals who chose the target value for 2015-16?		
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?		
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?		
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

PARTNERS

Objective Details

Instructions :   Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.2 - *Enhance Employee Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.2.3 - Provide semi-annual collision reconstruction training; host collision reconstruction accreditation examinations*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-187*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Enhancing the Multi-Disciplinary Accident Investigation Team product ensures that the public is serviced through and accurate investigations of complex collisions.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Michael Dangerfield*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Multi-Disciplinary Accident Investigation Team*	
Department or Division Summary:	*Department investigates complex collisions using advanced equipment and methods.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$825,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, “Performance Measure,” enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results,” enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - “Agency did not use PM during this year.”
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.3 - Provide semi-annual collision reconstruction training; host collision reconstruction accreditation examinations	
Performance Measure:	Provide semi-annual external collision reconstruction training and host collision reconstruction accreditation examinations.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	7	
2014-15 Target Results:	10	
2014-15 Actual Results (as of 6/30/15):	11	
2015-16 Minimum Acceptable Results:	10	
2015-16 Target Results:	10	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Captain Michael Dangerfield	
Why was this performance measure chosen?	Training is required for accreditation and required to host examinations	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain Michael Dangerfield	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on training needs assessment	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Complex collision investigations do not receive the proper investigation that could be conducted.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	*Provides resources and facilities for training.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	*Strategy 2.2 - Enhance Employee Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.2.4 - Conduct training for troopers on victim services and victims' rights*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensures that crime victims are properly serviced and receive all victim services required by law.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*E.J. Talbot*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*5400 Broad River Road Columbia, SC 29210*	
Department or Division:	*Highway Patrol Training Unit*	
Department or Division Summary:	*Department trains all DPS law enforcement officers.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, “Performance Measure,” enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results,” enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - “Agency did not use PM during this year.”

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.4 - Conduct training for troopers on victim services and victims' rights	
Performance Measure:	Conduct training for troopers on victim services and victim's rights.	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):		
2014-15 Target Results:	25	
2014-15 Actual Results (as of 6/30/15):	10	
2015-16 Minimum Acceptable Results:	25	
2015-16 Target Results:	25	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Major M.J. Gamble	
Why was this performance measure chosen?	Provide victim services and rights training to all Troopers	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Set up meetings with troop leadership	
What are the names and titles of the individuals who chose the target value for 2015-16?	Major M.J. Gamble	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	The goal is to visit each HP post in the state	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Victims of crime will not receive the proper services that they need.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Objective Details

Instructions :   Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

[redacted]

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	*Strategy 2.2 - Enhance Employee Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.2.5 - Conduct training for civilian employees*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Training improves DPS employees to provide better public service and make their interactions more efficient.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Bureau of Protective Services*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$15,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.5 - Conduct training for civilian employees	
Performance Measure:	Develop, implement, record civilian crisis management training	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	37	
2014-15 Target Results:	75	
2014-15 Actual Results (as of 6/30/15):	53	
2015-16 Minimum Acceptable Results:	75	
2015-16 Target Results:	75	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise	
Why was this performance measure chosen?	Based on the number of civilian and first responders to include the House and Senate Sgt. at Arms	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Training schedules were developed around work schedules	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on the number of civilian and first responders to include the House and Senate Sgt. at Arms	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.5 - Conduct training for civilian employees	
Performance Measure:	Develop civilian awareness program	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	Agency did not use PM during this year	
2014-15 Actual Results (as of 6/30/15):	Agency did not use PM during this year	
2015-16 Minimum Acceptable Results:	50	
2015-16 Target Results:	50	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?		
Why was this performance measure chosen?		
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?		
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on needs of civilian employees	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

Objective Details

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*BPS not being trained on current emergency response plans places employees and visitors to state facilities at risk.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
House/Senate Sergeant at Arms	*Coordinates resources during emergency*	*State/Local Government Entity*
South Carolina Law Enforcement Division	*Coordinates resources during emergency*	*State/Local Government Entity*
Local Law Enforcement Agencies	*Coordinates resources during emergency*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	*Strategy 2.2 - Enhance Employee Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.2.6 - Conduct training on police tactics and protocols*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Training improves DPS officer interactions with the public increasing safety for the officer and the public.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Bureau of Protective Services*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*E.J. Talbot*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*5400 Broad River Road Columbia, SC 29210*	
Department or Division:	*Highway Patrol Training Unit*	
Department or Division Summary:	*Department trains all DPS law enforcement officers.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$1,825,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.2.6 - Conduct training on police tactics and protocols	
Performance Measure:	Reinstitute quarterly training program	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	60%	
2014-15 Target Results:	80%	
2014-15 Actual Results (as of 6/30/15):	60%	
2015-16 Minimum Acceptable Results:	80%	
2015-16 Target Results:	80%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise	
Why was this performance measure chosen?	Enhance employee performance and skill set through advanced and basic law enforcement training	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Try to schedule multiple training dates that are not in conflict with known	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Targeting specific training needs	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Failing to provide training to employees makes it harder for employees to learn and perform their job duties which could affect the mission of the department.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Objective Details

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	*Provides resources and facilities for training.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.3 - *Enhance Leadership Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.3.1 - Increase the number of managers/supervisors trained in leadership and professionalism practices*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing training for managers creates a better work environment where DPS employees are more productive and efficient.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.

2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).

3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."

4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Objective Details

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.3.1 - Increase the number of managers/supervisors trained in leadership and professionalism practices	
Performance Measure:	Educate managers and supervisors on best practice in leadership and professionalism	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	120	
2014-15 Target Results:	60	
2014-15 Actual Results (as of 6/30/15):	80	
2015-16 Minimum Acceptable Results:	60	
2015-16 Target Results:	60	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Human Resources Director Tosha Autry	
Why was this performance measure chosen?	Increasing training for managers creates a better work environment where DPS employees are more productive and efficient.	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Human Resources Director Tosha Autry	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on availability of total number of supervisors in the agency during the time frame	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Failing to provide proper training to managers and supervisors can cause morale issues and put them in a position to not be successful and prepared for higher level positions.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

Objective Details

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/Division of State Human Resources	*Offers courses and alerts staff of opportunities to participate in training sessions.*	*State/Local Government Entity*
South Carolina Human Affairs Commission	*Offers courses and alerts staff of opportunities to participate in training sessions.*	*Business, Association or Individual*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.3 - *Enhance Leadership Development*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 2.3.2 - Provide training to managers and supervisors on employment law matters affecting the agency*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Increasing training for managers on employment matters creates a better work environment where DPS employees are more productive and efficient. It also allows DPS to operate within established state and federal guidelines.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Tosha Autry*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Human Resources Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Human Resources*	
Department or Division Summary:	*Department provides human resources services to DPS employees.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 2.3.2 - Provide training to managers and supervisors on employment law matters affecting the agency	
Performance Measure:	Implement online Leadership/Management Academy	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	0	
2014-15 Target Results:	1	
2014-15 Actual Results (as of 6/30/15):	0	
2015-16 Minimum Acceptable Results:	1	
2015-16 Target Results:	1	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Captain E.J. Talbot	
Why was this performance measure chosen?	DPS wants to create and use online management/leadership training modules	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Plan is in progress	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain E.J. Talbot	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Developing an online management/leadership training modules will give greater access	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Plan is in progress to coordinate/partner with the Criminal Justice Academy to provide online management/leadership training.	

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.3.2 - Provide training to managers and supervisors on employment law matters affecting the agency
Performance Measure:	Provide training to managers and supervisors on employment law issues
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	40
2014-15 Target Results:	20
2014-15 Actual Results (as of 6/30/15):	113
2015-16 Minimum Acceptable Results:	20
2015-16 Target Results:	20
Details	

Objective Details

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Human Resources Director Tosha Autry	
Why was this performance measure chosen?	Increasing training for managers creates a better work environment where DPS employees are more productive and efficient.	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Human Resources Director Tosha Autry	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on availability of total number of supervisors in the agency during the time frame	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Failing to provide proper training to managers and supervisors on employment law matters can put them in a position to face litigation in the event employment laws are violated.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/Division of State Human Resources	*Offers courses and alerts staff of opportunities to participate in training sessions.*	*State/Local Government Entity*
South Carolina Human Affairs Commission	*Offers courses and alerts staff of opportunities to participate in training sessions.*	*Business, Association or Individual*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.1 - *Heighten Information Technology Security*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.1.1 - Achieve and maintain documented/assessed compliance with known information security requirements*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensure that all information used by DPS employees is protected and the public's data is not compromised.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Ari Teal*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	6	
Position:	*Information Security Officer*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Audits and Accreditation*	
Department or Division Summary:	*Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$75,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.1.1 - Achieve and maintain documented/assessed compliance with known information security requirements	
Performance Measure:	Status report delivered indicating status/progress towards external and internal due dates for achieving/maintaining information security requirements compliance.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	100%	
2014-15 Actual Results (as of 6/30/15):	30%	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	State	
What are the names and titles of the individuals who chose this as a performance measure?	Information Security Officer Ari Teal	
Why was this performance measure chosen?	State requirements provided that the agency needed to participate in a statewide mandate for implementing the State InfoSec program	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Vacancies for OIT positions have been posted in FY 15-16	
What are the names and titles of the individuals who chose the target value for 2015-16?	Information Security Officer Ari Teal	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	State requirements provided that the agency needed to participate in a statewide mandate for implementing the State InfoSec program	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Policy and assessments are complete and awaiting implementation.	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Objective Details

Most Potential Negative Impact	*DPS increased dependence on computerized information systems to carry out its operations and to process, maintain, and report essential information. DPS relies on computer systems to transmit proprietary and other sensitive information, develop and maintain intellectual capital, conduct operations, process business transactions, transfer funds, and deliver services. In addition, the Internet has grown increasingly important, developing into an extended information and communications infrastructure that supports the DPS services to the public. Ineffective protection of these information systems and networks can result in a failure to deliver these vital services, and result in loss or theft of computer resources, assets, and funds; inappropriate access to and disclosure, modification, or destruction of sensitive information, such as Criminal Justice Information (CJI), PII, and proprietary business information; disruption of essential operations supporting critical infrastructure and emergency services; undermining of agency missions due to embarrassing incidents that erode the public's confidence in DPS; use of computer resources for unauthorized purposes or to launch attacks on other systems; damage to networks and equipment; and high costs.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
Information Security Risk/Vulnerability Assessment	*outside request*	*Deloitte & Touche, External*	*09/30/2013 - 09/30/2013*
State InfoSec Gap Analysis	*internal policy, outside request*	*SCDPS, Internal*	*01/01/2014 - 04/01/2014*
SLED/CJIS Technical Security Audit	*internal policy, outside request*	*CLED/CJIS, External*	*09/01/2014 - 09/01/2014*

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SLED/CJIS	*DPS is a "user agency" having access to the SLED/CJIS network which provides DPS access to criminal justice information. SLED/CJIS is the local governing authority of the CJIS Security Policy.*	*State/Local Government Entity*
SC Division of Information Security (DIS)	*DIS operates under the Dept. of Administration, and they are responsible for statewide policies, standards, programs and services relating to cyber security and information systems.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.1 - *Heighten Information Technology Security*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.1.2 - Compliance with federal, state, and other requirements for information security*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensure that all information used by DPS employees is protected and the public's data is not compromised.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Ari Teal*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	6	
Position:	*Information Security Officer*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Audits and Accreditation*	
Department or Division Summary:	*Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$75,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.1.2 - Compliance with federal, state, and other requirements for information security
Performance Measure:	Participate in the Office of the Inspector General's statewide Information Security Initiative (Short Term Remediation Steps, Agency Self-Assessment, and Personal Information Survey) and Deloitte's security risk assessment of SCDPS. Apply remediation and enhancements as indicated.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year
2014-15 Target Results:	30%
2014-15 Actual Results (as of 6/30/15):	20%
2015-16 Minimum Acceptable Results:	100%
2015-16 Target Results:	100%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	State
What are the names and titles of the individuals who chose this as a performance measure?	Information Security Officer Ari Teal
Why was this performance measure chosen?	State requirement to be in compliance.
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Vacancies for OIT positions have been posted in FY 15-16
What are the names and titles of the individuals who chose the target value for 2015-16?	Information Security Officer Ari Teal
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	State requirement to be in compliance.
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Assessments are complete and have identified vulnerable areas and are working on implementation to mitigate areas out of compliance.

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.1.2 - Compliance with federal, state, and other requirements for information security
Performance Measure:	Integrate new security systems
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year
2014-15 Target Results:	Agency did not use PM during this year
2014-15 Actual Results (as of 6/30/15):	Agency did not use PM during this year
2015-16 Minimum Acceptable Results:	60%

Objective Details

2015-16 Target Results:	60%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on number of officers to be trained on new system
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Noncompliance with federal, state, and other requirements for information security negatively impacts operations with the introduction of sanctions which can result in the loss of*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
Information Security Risk/Vulnerability Assessment	*outside request*	*Deloitte & Touche, External*	*09/30/2013 - 09/30/2013*
State InfoSec Gap Analysis	*internal policy, outside request*	*SCDPS, Internal*	*01/01/2014 - 04/01/2014*
SLED/CJIS Technical Security Audit	*internal policy, outside request*	*CLED/CJIS, External*	*09/01/2014 - 09/01/2014*
Password Audit	*Required by CALEA*	*Internal Auditor, Internal*	*01/26/2011 - 03/24/2011*
Password Audit	*Required by CALEA*	*Internal Auditor, Internal*	*01/11/2012 - 02/10/2012*
Password Audit	*Required by CALEA*	*Internal Auditor, Internal*	*01/17/2013 - 02/13/2013*
Password Audit	*Required by CALEA*	*Internal Auditor, Internal*	*01/17/2014 - 04/09/2014*

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SLED/CJIS	*DPS is a "user agency" having access to the SLED/CJIS network which provides DPS access to criminal justice information. SLED/CJIS is the local governing authority of the CJIS Security Policy.*	*State/Local Government Entity*
SC Division of Information Security (DIS)	*DIS operates under the Dept. of Administration, and they are responsible for statewide policies, standards, programs and services relating to cyber security and information systems.*	*State/Local Government Entity*

Objective Details

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.1 - Increase traffic to DPS social media sites to communicate safety messages to the media/public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes social media to better inform and serve the public.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol, Office of Highway Safety and Justice Programs*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$110,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.1 - Increase traffic to DPS social media sites to communicate safety messages to the media/public	
Performance Measure:	The OHSJP will continue with the rollout of SCCATTS during 2014, in an effort to increase the SCCATTS-participating law enforcement agencies statewide.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	56	
2014-15 Target Results:		
2014-15 Actual Results (as of 6/30/15):	67	
2015-16 Minimum Acceptable Results:	90	
2015-16 Target Results:	90	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Director Phil Riley	
Why was this performance measure chosen?	Based on reports from local law enforcement agencies using SCCATTS	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Phil Riley	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	The number of agencies provides an accurate indicator of law enforcement usage of the SCCATTS statewide	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.1 - Increase traffic to DPS social media sites to communicate safety messages to the media/public
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and Twitter) by the public to obtain valuable traffic and safety information.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	3089
2014-15 Target Results:	5500
2014-15 Actual Results (as of 6/30/15):	6452
2015-16 Minimum Acceptable Results:	5500

Objective Details

2015-16 Target Results:	5500
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media outlets
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Division of Information Security (DIS)	*DPS is responsible for being in compliance with State Information Security requirements provided by DIS.*	*State/Local Government Entity*
News Media Outlets	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*Business, Association or Individual*
Operation Life Saver	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to railroad crossing and railway safety.*	*Business, Association or Individual*

Objective Details

Safe Kids	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
National Safety Council	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to teen driving.*	*Business, Association or Individual*
First Steps	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
Buckle Buddies	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
SC Department of Transportation	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Emergency Management Division	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and traffic issues related to weather and other natural disasters.*	*State/Local Government Entity*
SC Department of Natural Resources	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Department of Insurance	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
Local law enforcement and first responders	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and law enforcement issues.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.2 - An increase in the use of DPS' social media (traffic and safety information)*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes social media to better inform and serve the public.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.2 - An increase in the use of DPS' social media (traffic and safety information)	
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and Twitter) by the public to obtain valuable traffic and safety information.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	3089	
2014-15 Target Results:	5500	
2014-15 Actual Results (as of 6/30/15):	6452	
2015-16 Minimum Acceptable Results:	5500	
2015-16 Target Results:	5500	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media outlets	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*
Level Requires Outside Help	

Objective Details

Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Division of Information Security (DIS)	*DPS is responsible for being in compliance with State Information Security requirements provided by DIS.*	*State/Local Government Entity*
News Media Outlets	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*Business, Association or Individual*
Operation Life Saver	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to railroad crossing and railway safety.*	*Business, Association or Individual*
Safe Kids	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
National Safety Council	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to teen driving.*	*Business, Association or Individual*
First Steps	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
Buckle Buddies	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
SC Department of Transportation	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Emergency Management Division	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and traffic issues related to weather and other natural disasters.*	*State/Local Government Entity*
SC Department of Natural Resources	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*

Objective Details

SC Department of Insurance	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
Local law enforcement and first responders	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and law enforcement issues.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.3 - Increase visits to the DPS web page by the media/public to gain important traffic/safety information*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes social media to better inform and serve the public.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, “Performance Measure,” enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results,” enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - “Agency did not use PM during this year.”
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.3 - Increase visits to the DPS web page by the media/public to gain important traffic/safety information
Performance Measure:	Increase by five percent visits to the DPS web page by the media and the public to gain important traffic and safety information. The number of visits to the DPS web page shows growth since the re-design in January 2014.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year
2014-15 Target Results:	2100000
2014-15 Actual Results (as of 6/30/15):	1959239
2015-16 Minimum Acceptable Results:	2100000
2015-16 Target Results:	2100000
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through the website
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate goal based on analytical tool
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous years data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*Business, Association or Individual*
SC Department of Transportation	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Emergency Management Division	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC.gov	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.4 - Delivery of efficient technology solutions and services*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes technology to make processes as efficient as possible for employees and the public.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol, State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Michael Oliver*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Colonel*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*South Carolina Highway Patrol*	
Department or Division Summary:	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$1,843,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.4 - Delivery of efficient technology solutions and services	
Performance Measure:	Use of technology such as mainline weigh-in-motion to increase efficiencies for both the motoring public and law enforcement at all weigh stations	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	2	
2014-15 Target Results:	9	
2014-15 Actual Results (as of 6/30/15):	2	
2015-16 Minimum Acceptable Results:	9	
2015-16 Target Results:	9	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To upfit 100% of the weigh stations with screening technology	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Applied for federal grants to procure technology	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	To upfit 100% of the weigh stations with screening technology	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Drafting a RFP for public private partnership to bring electronic screening technology to remaining weigh stations	

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.4 - Delivery of efficient technology solutions and services
Performance Measure:	Maintain customer feedback mechanisms.
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	98%
2014-15 Target Results:	97%
2014-15 Actual Results (as of 6/30/15):	97%
2015-16 Minimum Acceptable Results:	97%
2015-16 Target Results:	97%
Details	

Objective Details

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	To improve customer service to employees	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		
How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.4 - Delivery of efficient technology solutions and services	
Performance Measure:	Deployment of case management system for the Office of Professional Responsibility.	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	Agency did not use PM during this year	
2014-15 Actual Results (as of 6/30/15):	Agency did not use PM during this year	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?		
Why was this performance measure chosen?		
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?		
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Necessary to implement case management system for Office of Professional Responsibility.	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*DPS employees and services are inefficient. This results in poor service and higher cost to conduct business.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

Objective Details

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Administration	*Manages purchase and implementation of equipment,*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.5 - Maximize the availability of core computing systems through lifecycle management*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS ensures that our technology systems are updated and operating cost efficiently.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Michael Oliver*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Colonel*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*South Carolina Highway Patrol*	
Department or Division Summary:	*Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$526,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.5 - Maximize the availability of core computing systems through lifecycle management	
Performance Measure:	Replacement equipment is planned, budgeted, purchased and installed before end-of-life for existing equipment.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	60%	
2014-15 Target Results:	80%	
2014-15 Actual Results (as of 6/30/15):	80%	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Ensure that our technology systems are updated and operating cost-efficiently.	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on replacement schedule for existing equipment lifecycle	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Agency expenditures on technology equipment is not efficient and services may suffer.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Administration	*Manages purchase and implementation of equipment, provides guidance and management of technology projects*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.6 - Improve law enforcement efficiency in emergency evacuations/traffic management during hurricanes*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS works to ensure efficiency in emergency evacuations. Evacuations are conducted in the most efficient and safest manner. This minimizes the burden on the public and ensures their safety.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Robert Woods*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Emergency Traffic Management Unit*	
Department or Division Summary:	*Department works to create and manage processes for emergency evacuations and other traffic management situations.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$339,050	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.6 - Improve law enforcement efficiency in emergency evacuations/traffic management during hurricanes	
Performance Measure:	Completion, accuracy, timeliness of hurricane traffic control point updates.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	100%	
2014-15 Target Results:	100%	
2014-15 Actual Results (as of 6/30/15):	100%	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	State	
What are the names and titles of the individuals who chose this as a performance measure?	Captain Robert Woods	
Why was this performance measure chosen?	Efficiency in emergency evacuation to ensure accurate information is provided for public safety.	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain Robert Woods	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Mission critical for evacuation plans/routes for multi-hazards.	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Efficiency in emergency evacuation to ensure accurate information is provided for public safety.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*
SC Law Enforcement Division	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*
SC Probation, Parole, and Pardon	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*
SC Department of Natural Resources	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*
SC National Guard	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*
SC Emergency Management Division	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*
Local Law Enforcement Agencies	*Coordinates services in emergency situations, develops*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 3.2 - *Utilize Technology Sufficiently to Support SCDPS's Mission*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 3.2.7 - Support collision analysis and trends*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-140*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes crash data to maximize the availability of resources and to reduce collisions and their financial and emotional impact.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Office of Highway Safety and Justice Programs*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Phil Riley*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Office of Highway Safety and Justice Programs*	
Department or Division Summary:	*Department works to ensure the federal and state grants are directed to local agencies to improve public safety.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$2,276,150	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.7 - Support collision analysis and trends	
Performance Measure:	Completion of collision application project.	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	75%	
2014-15 Target Results:	100%	
2014-15 Actual Results (as of 6/30/15):	100%	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	State	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Project is necessary to transmit data to DOT to perform analysis	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate resources dedicated to completion of project	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Completion of SCCATTS project is critical.	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Agency resources are not properly directed to areas that are most beneficial to the public. Collision reports are not transmitted properly.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

Objective Details

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Collects collision data, develops information technology programs, analyzes data, funds programs*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Collects collision data, develops information technology programs, analyzes data, funds programs*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Collects collision data, develops information technology programs, analyzes data, funds programs*	*Business, Association or Individual*
Local Law Enforcement agencies	*Collects collision data, develops information technology programs, analyzes data, funds programs*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.1 - *Ensure Continuous Improvement of Customer Service/Respond to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.1.1 - Decrease the number of criminal related offenses involving illegal foreign nationals*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-60*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Agency works to target crimes committed by illegal foreign nationals to make the state safer.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Immigration Enforcement Unit*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Eddie Johnson*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Lieutenant*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Immigration Enforcement Unit*	
Department or Division Summary:	*Department works to ensure public safety through enforcement and education of Illegal Immigration laws.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$547,255	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, “Performance Measure,” enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results,” enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - “Agency did not use PM during this year.”
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.1.1 - Decrease the number of criminal related offenses involving illegal foreign nationals
Performance Measure:	Respond to local and state law enforcement agencies' needs associated with illegal immigration/foreign national violations
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	290
2014-15 Target Results:	300
2014-15 Actual Results (as of 6/30/15):	302
2015-16 Minimum Acceptable Results:	300
2015-16 Target Results:	300
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year requests
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.1.1 - Decrease the number of criminal related offenses involving illegal foreign nationals
Performance Measure:	Initiate investigation into criminal activities associated with illegal immigration/foreign nationals in South Carolina
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	80
2014-15 Actual Results (as of 6/30/15):	33
2015-16 Minimum Acceptable Results:	80
2015-16 Target Results:	80
Details	

Objective Details

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson	
Why was this performance measure chosen?	Based on criminal statistics	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal	
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year stats	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		
How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.1 - Decrease the number of criminal related offenses involving illegal foreign nationals	
Performance Measure:	Initiate criminal charges against and prosecute illegal criminal aliens/foreign involved in criminal activity in South Carolina	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	127	
2014-15 Target Results:	200	
2014-15 Actual Results (as of 6/30/15):	103	
2015-16 Minimum Acceptable Results:	200	
2015-16 Target Results:	200	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson	
Why was this performance measure chosen?	Based on criminal statistics	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal	
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year stats	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Resource allotment has been reassessed and will be increased to meet target goals.	

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Local agencies will not have a complete understanding of enforcement of immigration laws in their communities.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies (“Reviews”) of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

Objective Details

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
US Homeland Security	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*Business, Association or Individual*
SC Law Enforcement Division	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Probation, Pardon, and Parole	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Department of Natural Resources	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
US Department of Justice	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*Business, Association or Individual*
Solicitor's Offices	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.1 - *Ensure Continuous Improvement of Customer Service/Respond to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.1.2 - Enhance working relationships associated with victim services*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-20; Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensures that crime victims are properly serviced and receive all victim services required by law.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*M.J. Gamble*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Major*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Victim Services Unit*	
Department or Division Summary:	*Department works to ensure that victims receive efficient and proper services.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$45,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.2 - Enhance working relationships associated with victim services	
Performance Measure:	Visit solicitor's offices and other law enforcement victim advocates.	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not measure PM	
2014-15 Target Results:	62	
2014-15 Actual Results (as of 6/30/15):	47	
2015-16 Minimum Acceptable Results:	62	
2015-16 Target Results:	62	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Major M.J. Gamble	
Why was this performance measure chosen?	Enhance working relationships with victim advocates	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Set up meetings with solicitor's victim advocates and LEVA's	
What are the names and titles of the individuals who chose the target value for 2015-16?	Major M.J. Gamble	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on the number of victim advocates and solicitor offices in each county	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Victims of crime will not receive the proper services that they need.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

Objective Details

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies (“Reviews”) of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
Solicitor's Offices	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinates resources to address immigration issues and offenses, conduct training, funds programs.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.1 - *Ensure Continuous Improvement of Customer Service/Respond to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.1.3 - An increase in the use of DPS's social media (traffic and safety information)*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensure that the information DPS utilizes in social media to better inform and serve the public is accurate and relevant.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.3 - An increase in the use of DPS's social media (traffic and safety information)	
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and Twitter) by the public to obtain valuable traffic and safety information.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	3089	
2014-15 Target Results:	5500	
2014-15 Actual Results (as of 6/30/15):	6452	
2015-16 Minimum Acceptable Results:	5500	
2015-16 Target Results:	5500	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media outlets	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*
Level Requires Outside Help	

Objective Details

Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

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Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
The motoring public	*Distribute important safety information regarding traffic safety issues as well as crimes such as hit- and-runs; we ask the public to partner with us by sharing this important information. One post can be seen by tens of thousands as people share and re-post.*	*Business, Association or Individual*
News media outlets	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*Business, Association or Individual*
SC Department of Transportation	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Emergency Management Division	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC.gov	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.1 - *Ensure Continuous Improvement of Customer Service/Respond to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.1.4 - Increase visits to the DPS web page by the media/public to gain important traffic/safety information*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensure that the information DPS utilizes in social media to better inform and serve the public is accurate and relevant.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.4 - Increase visits to the DPS web page by the media/public to gain important traffic/safety information	
Performance Measure:	Increase by five percent visits to the DPS web page by the media and the public to gain important traffic and safety information. The number of visits to the DPS web page shows growth since the re-design in January 2014.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	2100000	
2014-15 Actual Results (as of 6/30/15):	1959239	
2015-16 Minimum Acceptable Results:	2100000	
2015-16 Target Results:	2100000	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	Insert any further explanation, if needed
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through the website	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate goal based on analytical tool	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous years data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*Business, Association or Individual*
SC Department of Transportation	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Emergency Management Division	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC.gov	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.1 - *Ensure Continuous Improvement of Customer Service/Respond to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.1.5 - Enhance MAIT's product quality and delivery*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Enhancing the Multi-Disciplinary Accident Investigation Team product ensures that the public is serviced through accurate investigations of complex collisions.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Michael Dangerfield*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	*Captain*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*Multi-Disciplinary Accident Investigation Team*	
Department or Division Summary:	*Department investigates complex collisions using advanced equipment and methods.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$2,250,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.5 - Enhance MAIT's product quality and delivery	
Performance Measure:	Bi-weekly review of MAIT investigations to determine compliance with established and delivery protocols and delivery deadlines.	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	92%	
2014-15 Target Results:	100%	
2014-15 Actual Results (as of 6/30/15):	100%	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Captain Michael Dangerfield	
Why was this performance measure chosen?	To ensure all investigations were in compliance with established reconstruction principles	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain Michael Dangerfield	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	To ensure all investigations are evaluated and reviewed	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT
Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Complex collision investigations do not receive the proper investigation that could be conducted.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

Objective Details

3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	*Provides resources and facilities for training.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.2 - *Responsive to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.2.1 - Respond to all Freedom of Information Act requests in a timely and accurate manner*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-20	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Ensures trust, accountability, and transparency within the agency for the purpose of enhancing public trust and confidence.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$68,600	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.2.1 - Respond to all Freedom of Information Act requests in a timely and accurate manner	
Performance Measure:	Respond to information needs of the public via Freedom of Information Act requests	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	Agency did not use PM during this year	
2014-15 Actual Results (as of 6/30/15):	Agency did not use PM during this year	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	State	
What are the names and titles of the individuals who chose this as a performance measure?		
Why was this performance measure chosen?		
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?		
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Required by law to respond to all FOIA requests within specified timeframe	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Requested information will not be distributed in the specified timeframe.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

Objective Details

3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.2 - *Responsive to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.2.2 - Respond to 100% of all "Request for Data Reviews"*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30; Section 23-6-100; Section 23-6-140*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Enhances highway safety by ensuring unsafe commercial motor vehicles are removed from service, which reduces commercial motor vehicle collisions and fatalities.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*State Transport Police*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Leroy Taylor*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Colonel*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*State Transport Police*	
Department or Division Summary:	*Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	$20,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.2.2 - Respond to 100% of all "Request for Data Reviews"	
Performance Measure:	Motor Carriers use Data Q's to challenge any citation findings of non-compliance (known as Request for Data Review). STP has a goal of responding to 100% of Dataq's	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	Agency did not use PM during this year	
2014-15 Actual Results (as of 6/30/15):	Agency did not use PM during this year	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	
What are the names and titles of the individuals who chose this as a performance measure?		
Why was this performance measure chosen?		
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?		
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	To align with the FMCSA and ensure compliance for inquiries into size and weigh citations.	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*The department will not be able to respond to Data Q inquiries as quickly which could lead to unsafe commercial motor vehicles not being removed from service.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
SC Trucking Association	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*Business, Association or Individual*
Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.2 - *Responsive to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.2.3 - Utilize social media (Facebook and Twitter) to transmit valuable traffic and safety information to the public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes social media to disseminate information regarding highway safety and traffic issues, thus improving highway safety.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.2.3 - Utilize social media (Facebook and Twitter) to transmit valuable traffic and safety information to the public	
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and Twitter) by the public to obtain valuable traffic and safety information	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	3089	
2014-15 Target Results:	5500	
2014-15 Actual Results (as of 6/30/15):	6452	
2015-16 Minimum Acceptable Results:	5500	
2015-16 Target Results:	5500	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media outlets	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*
Level Requires Outside Help	
Outside Help to Request	

Objective Details

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

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Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
The motoring public	*Distribute important safety information regarding traffic safety issues as well as crimes such as hit- and-runs; we ask the public to partner with us by sharing this important information. One post can be seen by tens of thousands as people share and re-post.*	*Business, Association or Individual*
News media outlets	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*Business, Association or Individual*
SC Department of Transportation	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Emergency Management Division	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC.gov	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.2 - *Responsive to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.2.4 - Conduct safety events, fairs, presentations, and community outreach. CRO's distribute safety materials, use the driving simulator, rollover simulator, and golf cart goggles*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS participates in these events to educate the public regarding traffic safety issues and utilizes these technologies to deter driving under the influence and encourage seat belt usage.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Administration, Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
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4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.2.4 - Conduct safety events, fairs, presentations, and community outreach distributing safety materials, using the driving simulator, rollover simulator, and golf cart goggles	
Performance Measure:	Conduct 600 public safety presentations	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	524	
2014-15 Target Results:	1000	
2014-15 Actual Results (as of 6/30/15):	620	
2015-16 Minimum Acceptable Results:	600	
2015-16 Target Results:	600	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Increase public awareness to enhance traffic safety	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Based upon actual performance which has increased our target goal is being	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based upon actual performance which has increased our target goal is being reevaluated	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.2.4 - Conduct safety events, fairs, presentations, and community outreach. CRO's distribute safety materials, use the driving simulator, rollover simulator, and golf cart goggles
Performance Measure:	In calendar year 2014, increase safety events/fairs/community outreach conducted by the CROs distributing safety materials, using the driving simulator, rollover simulator and golf cart/goggles.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	Not measured
2014-15 Target Results:	900
2014-15 Actual Results (as of 6/30/15):	807
2015-16 Minimum Acceptable Results:	900

Objective Details

2015-16 Target Results:	900	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To educate the public on top causation for traffic fatalities to prevent them in the future	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate resources allocated to increase safety events/fairs/community	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous data and feedback from the public	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Increasing seat belt usage has proven to reduce traffic fatalities.*
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*
National Highway Traffic Safety Administration	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*Business, Association or Individual*
Local Law Enforcement Agencies	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

Solicitors Offices	*Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.2 - *Responsive to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.2.5 - Conduct proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-30*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*Department disseminates information to media outlets to enhance highway safety.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	

PERFORMANCE MEASURES

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.2.5 - Conduct proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues	
Performance Measure:	In calendar year 2014, increase proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	5500	
2014-15 Actual Results (as of 6/30/15):	6452	
2015-16 Minimum Acceptable Results:	5500	
2015-16 Target Results:	5500	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through education	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	N/A	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based off previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*Business, Association or Individual*
Operation Life Saver	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to railroad crossing and railway safety.*	*Business, Association or Individual*
Safe Kids	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
National Safety Council	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to teen driving.*	*Business, Association or Individual*
First Steps	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
Buckle Buddies	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.*	*Business, Association or Individual*
SC Department of Transportation	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*State/Local Government Entity*
SC Emergency Management Division	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and traffic issues related to weather and other natural disasters.*	*State/Local Government Entity*

Objective Details

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions: Below is a template to complete for each Objective listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 4 - Quality Customer Service Delivery	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	*Section 23-1-240; Section 23-6-20; Section 23-6-30; Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150; Section 23-6-195; Section 23-6-500; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25*	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 4.2 - *Responsive to Information Needs of the Public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	*Objective 4.2.6 - Utilize the SCDPS web page to disseminate important traffic and safety information to the media and public*	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	*Section 23-6-20; Section 23-6-30; Section 23-6-40*	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	*DPS utilizes social media to better inform and serve the public.*	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	*Highway Patrol*	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	*Sherri Iacobelli*	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	*12*	
Position:	*Communications Director*	
Office Address:	*10311 Wilson Boulevard Blythewood, SC 29016*	
Department or Division:	*DPS Communications and Media Office*	
Department or Division Summary:	*Department works to inform the public through social and traditional media.*	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	*Agency will provide next year*	
PERFORMANCE MEASURES		

Objective Details

Instructions : Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.
1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," - "Agency did not use PM during this year."
4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, Federal if an entity in the federal government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:
Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.
Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection
Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.
Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.2.6 - Utilize the SCDPS web page to disseminate important traffic and safety information to the media and public	
Performance Measure:	Increase by five percent visits to the DPS web page by the media and the public to gain important traffic and safety information. The number of visits to the DPS web page shows growth since the re-design in January 2014.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	2100000	
2014-15 Actual Results (as of 6/30/15):	1959239	
2015-16 Minimum Acceptable Results:	2100000	
2015-16 Target Results:	2100000	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through the website	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate goal based on analytical tool	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous years data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions : Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	*Public is not informed of traffic safety initiatives and is unable to make prudent decisions.*

Objective Details

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

Instructions : Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Entity Performing the Review and Whether Reviewing Entity External or Internal	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions : Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	*Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.*	*Business, Association or Individual*
SC Department of Transportation	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Department of Motor Vehicles	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC Emergency Management Division	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
Local law enforcement agencies	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*
SC.gov	*Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.*	*State/Local Government Entity*

Reporting Requirements

Agency Responding	[illegible]
Date of Submission	[illegible]
Fiscal Year for which information below pertains	[illegible]

Instructions:
List all reports, if any, the agency is required to submit to a state, federal or outside entity on a regular basis. Insert the name of each report in a separate column and answer the questions below it. Add as many columns as needed.
PLEASE NOTE: All information the agency provides in the rows below the row labeled, "Date the Report was last submitted," should apply to when the agency most recently submitted the report (i.e. date report was last submitted).

Information in all these rows should be for when the agency completed the report most recently

	1	2	3	4	5	6	7	8	9	10
Report Name:	Restructuring Report	Accountability Report	Debt Collection Report	Year end closing packages	Fines & Fees Report	Bank Account Transparency & Accountability Report	3-year Financial Plan	SF 425	FFATA Reporting	SEFA
Why Report is Required										
Legislative entity requesting the agency complete the report:	House Legislative Oversight Committee	Executive Budget Office	Senate Finance & House Ways & Means Committees	Comptroller General's Office	Revenue & Fiscal Affairs Authority	Revenue & Fiscal Affairs Authority	Revenue & Fiscal Affairs Authority	Federal Office of Justice Programs	Federal Office of Justice Programs	Comptroller General's Office
Law which requires the report:	1-30-10(G)	Section 1-1-810	Proviso 117.34		Proviso 117.75	Proviso 117.84	Section 11-11-350	Grant Regulations	Grant Regulations	CG Procedures
Agency's understanding of the intent of the report:	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	To report quarterly Federal expenditures	To report certain subgrantee information per the requirements of the Transparency Act	To report the agencies expenditures of Federal funds
Year agency was first required to complete the report:	2014	UNK	UNK	1994	UNK	UNK	1994	1994	2010	1994
Reporting frequency (i.e. annually, quarterly, monthly):	Annual	Annual	Annual	Annual	Annual	Annual	Annual	Quarterly	Various	Annual
Information on Most Recently Submitted Report										
Date the report was last submitted:	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Timing of the Report										
Month Report Template is Received by Agency:	November	August	N/A	June	Variable	N/A	N/A	Continuously available	Continuously available	June
Month Agency is Required to Submit the Report:	January	September	February	Late July - November	September	October	October	30 days after each quarter	Various based on grant	August
Where Report is Available & Positive Results										
To whom the agency provides the completed report:	Legislative Oversight Committee	Public, Senate Finance & House Ways & Means Committees	Senate Finance & House Ways & Means Committees	Comptroller General's Office	Public, Senate Finance & House Ways & Means Committees	Public, Comptroller General Office, Revenue & Fiscal Affairs Office	Governor, Speaker of the House, President Pro Tempore of the Senate, Senate Finance Committee Chairman, House Ways & Means Chairman, Treasurer, &	Federal Office of Justice Programs	Federal Office of Justice Programs	State Auditors Office
Website on which the report is available:	[illegible]	[illegible]	[illegible]		[illegible]	[illegible]			[illegible]	[illegible]
If it is not online, how can someone obtain a copy of it:				Contact Comptroller General Office or DPS Office of Financial Services			DPS Office of Financial Services	Request through the Office of Justice Programs		
Positive results agency has seen from completing the report:	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Agency remains in compliance with Federal guidelines	Agency remains in compliance with Federal guidelines	Management is aware of the annual amount of Federal Expenditures

	11	12	13	14	15	16	17	18	19	20
Report Name:	Report on Agreed-Upon Procedures	Sole Source, Emergency, Trade-In, Unauthorized (Illegal) Procurements, Preferences and 10% Rule	Minority Business Enterprise (MBE) Progress Report	Minority Business Enterprise (MBE) Utilization Plan	Comprehensive Permanent Improvement Plan (CPIP)	DUI National Campaign (Sober or Slammer	State Safety Belt Use Survey Report	Highway Safety Plan	Highway Safety Annual Report	Justice Assistance Grant - Performance Management Tool
Why Report is Required										
Legislative entity requesting the agency complete the report:	Comptroller General's Office	State Fiscal Accountability Authority - Procurement Services - Audit and Certification	Department of Administration - Office of Executive Policy and Programs - Small & Minority Business Contracting and Certification	Department of Administration - Office of Executive Policy and Programs - Small & Minority Business Contracting and Certification	Department of Administration - Executive Budget Office	National Highway Traffic Safety Administration	National Highway Traffic Safety Administration	National Highway Safety Traffic Administration	National Highway Traffic Safety Administration	Office of Justice Programs, US Department of Justice
Law which requires the report:	CG Procedures	Section 11-35-2440 (Sole Source & Emergency), 11-35-3830(1) (Trade-In Sales), Regulation 19-445.2015 (Unauthorized (Illegal) Procurements), Section 11-35-1220 (Preferences and 10%	Section 11-35-5240 (2)	Section 11-35-5240	Section 2-47-55	23 US Code §402	23 US Code §402	23 US Code §402	23 US Code §402	Public Law 109-162
Agency's understanding of the intent of the report:	Limited engagement to assist the State Auditors Office in the preparation of the CAFR	Improve agency transparency/efficiency and ensure accountability	To monitor agency's progress toward achieving MBE Utilization goals in emphasizing the use of minority small businesses.	To emphasize the use of minority small businesses, express a commitment by the Agency to use MBEs in all aspects of procurement and establishing dollar goals to assist the agency in meeting this objective.	Required facilities plan to include all permanent improvement projects projected and proposed for five years by the agency.	The three reports document South Carolina's progress in reducing DUI violations, enabling continued federal resources for this vital public safety initiative and also enabling NHTSA to compare our progress with past efforts and add us to national assessments.	This report determines how the state certifies its seat belt usage rate,	The report provides the federal funding authority with the intentions and plans of the state to reduce highway fatalities, serious injuries and crashes.		To identify, collect and report performance measurement data on subgrantee grant activities and achievements.
Year agency was first required to complete the report:	1998	UNK	UNK	UNK	UNK	UNK	UNK	UNK	UNK	2009
Reporting frequency (i.e. annually, quarterly, monthly):	Annual	Quarterly	Quarterly	Annually	Annually	Annually	Annually	Annually	Annually	Quarterly
Information on Most Recently Submitted Report										
Date the report was last submitted:	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Timing of the Report										
Month Report Template is Received by Agency:	Various	Available online	Available online	Available online	1/14/2015	Variable	Variable	Variable	Variable	30 Days
Month Agency is Required to Submit the Report:	Early February	30 days after end of	No later than 30 days after	No later than July 30	3/13/2015	1st and 2nd quarters of	September	July	December	Quarterly
Where Report is Available & Positive Results										
To whom the agency provides the completed report:	State Auditors Office	State Fiscal Accountability Authority - Procurement Services	Department of Administration - Office of Executive Policy and Programs - Small & Minority Business Contracting and Certification	Department of Administration - Office of Executive Policy and Programs - Small & Minority Business Contracting and Certification	Department of Administration - Executive Budget Office	NHTSA	National Highway Traffic Safety Administration	National Highway Traffic Safety Administration	National Highway Traffic Safety Administration	Bureau of Justice Assistance, Office of Justice Programs, US Department of Justice
Website on which the report is available:	[illegible]	[illegible]						[illegible]	http://www.nhtsa.gov/links/statedocs/pages/AnnualReports.htm	
If it is not online, how can someone obtain a copy of it:			DPS Procurement Office	DPS Procurement Office	DPS Office of Financial Services - Capital Improvements	Contact the Law Enforcement Support Services Manager of OHSJP, SCDPS	Contact the highway safety staff in the Office of Highway Safety and Justice Programs, SCDPS			Contact the criminal justice staff in the Office of Highway Safety and Justice Programs, SCDPS
Positive results agency has seen from completing the report:	Management is aware of any errors in the Reporting Packages	Improve agency transparency/efficiency and ensure accountability	Assists in monitoring agency's progress toward achieving established MBE goals in emphasizing the use of minority small businesses in accordance with the agency's MBE Utilization Plan.	Assists in ensuring that those businesses owned and operated by minority small businesses are afforded the opportunity to participate in the agency's overall procurement process.	Management is aware of any necessary or projected permanent improvements for buildings.	The report allows NHTSA to support and justify the provision of grant resources to address DUI enforcement in SC and to add to the national understanding of the scope and severity of the problem.	Seat belt usage is a vital factor in reducing vehicle fatalities and injuries. This reports allows the state and NHTSA to formulate strategies to maintain or improve these rates.	The HSP provides a comprehensive list of projects, campaigns, events and programs that are planned to occur through the year and therefore serves a strategic guide to the activities and priorities of the Office.	The report provides a comprehensive analysis of the projects, campaigns, events and programs used throughout the year and consequently allows for the informed strategic allocation of resources for future years based on these results.	Subgrantee activities can be reviewed on a quarterly basis which allows SCDPS and the federal funding authority to verify that grant funds are being effectively expended towards approved objectives and goals.

	21	22	23	24	25	26	27	28	29	30	31
Report Name:	Justice Assistance Grants - Prison Rape Elimination Act - Performance Measurement Tool	Justice Assistance Grants Management Information System Annual Progress Report	Justice Assistance Grants Prison Rape Elimination Act Grants Management System	Residential Substance Abuse Treatment Act Performance Management Tool	Residential Substance Abuse Treatment Act Grants Management System	Paul Coverdale Forensic Science Improvement Act	Juvenile Accountability Block Grant Data Reporting Tool	Juvenile Accountability Block Grant - Grants Management System	Juvenile Justice Formula Grant - Data Reporting Tool	Juvenile Justice Formula Grant - Grants Management System	Juvenile Justice Formula PREA - Grants Management System Annual Progress Report
Why Report is Required											
Legislative entity requesting the agency complete the report:	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice
Law which requires the report:	Public Law 109-162	Public Law 109-162	Public Law 109-162	Violent Crime Control and Law Enforcement Act of 1994	Violent Crime Control and Law Enforcement Act of 1994	2 CFR Part 200	Title 28 CFR Part 31	Title 28 CFR Part 31	Title 28 CFR Part 31	Title 28 CFR Part 31	Title 28 CFR Part 31
Agency's understanding of the intent of the report:	To identify, collect and report performance measurement data on subgrantee grant activities and achievements	To identify, collect and report performance measurement data on subgrantee grant activities and achievements	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.	The intent of the report is to provide grantee and subgrantee level program activities and achievements that have occurred during the monitoring period.
Year agency was first required to complete the report:	2015	2011	2015	2005	2005	2003	2004	1998	2004	2003	2014
Reporting frequency (i.e. annually, quarterly, monthly):	Quarterly	Annually	Semi-Annually	Semi-annually	Semi-annually	Semi - annually	Annually	Annually	Annually	Annually	Semi-annually
Information on Most Recently Submitted Report											
Date the report was last submitted:	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Timing of the Report											
Month Report Template is Received by Agency:	30 Days	45 Days	45 Days	30 Days	30 Days	30 Days	90 Days	90 Days	90 Days	90 Days	30 Days
Month Agency is Required to Submit the Report:	Quarterly	November	August and Variable	July and variable	July and variable	July and variable	June	June	November	December	July and variable
Where Report is Available & Positive Results											
To whom the agency provides the completed report:	Bureau of Justice Assistance, Office of Justice Programs, US Dept. of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice	Office of Juvenile Justice and Delinquency Prevention, Office of Justice Programs, US Department of Justice
Website on which the report is available:											
If it is not online, how can someone obtain a copy of it:	Contact the criminal justice staff in the Office of Highway Safety and Justice Programs in the SCDPS	Contact the criminal justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the criminal justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the criminal justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the criminal justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the criminal justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the juvenile justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the juvenile justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the juvenile justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the juvenile justice staff in the Office of Highway Safety and Justice Programs, SCDPS	Contact the juvenile justice staff in the Office of Highway Safety and Justice Programs, SCDPS
Positive results agency has seen from completing the report:	Subgrantee activities can be reviewed on a quarterly basis by SCDPS and the federal funding authorities to ensure that project objectives are being met and the funds are being properly and effectively expended.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.	Submission of this report maintains compliance with the reporting requirements of the US Department of Justice which are conditions of the state grant award and necessary for future funding.

Reporting Requirements

47	48	49	50	51	52	53
Size and Weight Plan	Commercial Drivers License Certification	Equitable Sharing Agreement and Certification	Equal Employment Opportunity Plan	Applicant Information and EEO Progress Report	Telecommuting	FBI Full Time Law Enforcement Employee Form
Federal Highway Administration	Federal Motor Carrier Safety Administration	US Department of Justice	United States Department of Justice	South Carolina Human Affairs Commission	South Carolina Department of Administration	Federal Bureau of Investigations
Title 23 C.F.R. §657	Title 49 U.S.C., 31311(a), 49 C.F.R. Part 384.305	Asset Forfeiture Program	Title VI	1-13-110	State Employee Telecommuting Guidelines	National Uniform Crime Reporting Program
Plan on how STP will accomplish the Size and Weight certification	To certify that the State of South Carolina has continuously been in substantial compliance with all requirement of 49 U.S.C. 31311(a), as defined in 49 C.F.R. 384.301	To certify how funds were spent from the Federal Confiscated Cash Fund.	To ensure compliance with provisions for grant awards.	To ensure agencies are fair in their hiring/promoting processes.	To provide the State Division of Human Resources with the total number of employees telecommuting within agencies.	To collect information on the number of full-time law enforcement personnel employed within participating agencies.
1993	1989	UNK	UNK	UNK	UNK	UNK
Annual	Annual	Annual	Every Two Years	Annually	Annually	Annually
[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]
N/A	N/A	N/A	UNK	October	July	November
June	December	September	July	October	August	
Federal Highway Administration	Federal Motor Carrier Safety Administration	US Department of Justice	United States Department of Justice	South Carolina Human Affairs Commission	South Carolina Department of Administration	South Carolina Law Enforcement Division
Written request to STP	Written request to STP	Office of Financial Services	United States Department of Justice	South Carolina Human Affairs Commission	South Carolina Department of Administration	South Carolina Law Enforcement Division
Explains how state will implement the Size and Weight plan	Allows state to keep the Commercial Drivers License Certification without loss of federal funds	Monitor expenses	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability	Improve agency transparency/efficiency and ensure accountability

Restructuring Recommendations and Feedback

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

RESTRUCTURING RECOMMENDATIONS

Instructions: Please answer the questions below and add as many rows as needed.

Does the agency have any recommendations, minor or major, for restructuring?	

If the agency has recommendations for restructuring, list each one on a separate row in the chart below. Add as many rows as needed.

Does the agency recommendation require legislative action?	Recommendation for restructuring

FEEDBACK (Optional)

Instructions: Please answer the questions below to provide feedback on this Annual Restructuring Report ("Report").

Please list 1-3 benefits the agency sees in the public having access to the information requested in the Report, in the format it was requested.	Please list 1-3 benefits to agency management and employees in having all of this information available in one document.	Now that the agency has completed the Report, please list 1-3 things the agency could do differently next year (or it could advise other agencies to do) to complete the Report in less time and at a lower cost to the agency.
1	1	1
2	2	2
3	3	3

Does the agency believe this year's Restructuring Report was less burdensome than last year's?	Please list 1-3 changes to the Report questions, format, etc. the agency recommends to ensure the Report provides the best information to the public and General Assembly, in the least burdensome way to the agency.	Please add any other feedback the agency would like to provide (add as many additional rows as necessary)
	1	
Why or why not?	2	
	3	

Agencies are not required to do anything in this worksheet. This worksheet is part of the document so the proper drop down menues can be available in the other tabs.

Is Performance Measure Required?
State
Federal
Only Agency Selected

Type of Performance Measure
Outcome
Efficiency
Output
Input/Explanatory/Activity

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

State/Local Government Entity
College/University
Business, Association or Individual

Does the Agency have any restructuring recommendations
Yes
No

Does the agency believe this year's Restructuring Report was less burdensome than last year's?
Yes
No